2022 Family/Caregiver Survey: How did your Family Assessment and Planning Team (FAPT) meeting go?

We would like your opinion to make our meetings more helpful to families. Please provide us with feedback about your experience at the FAPT meeting today. Your answers are confidential, but if you'd like to speak to a manager about any questions or concerns, please provide your contact information below.

Thank you!

* 1. My case manager explained what to expect at the Family Assessment and Planning team (FAPT) meeting and I felt prepared.

- ◯ Strongly agree
- ◯ Agree
- ◯ Neither agree nor disagree
- ◯ Disagree
- ◯ Strongly disagree

* 2. I was provided with a copy of documents submitted to the FAPT, the Utilization Review (UR) report and Notice of Appeals process.

- ◯ Strongly agree
- ◯ Agree
- ◯ Disagree
- ◯ Strongly disagree

- ◯ Neither agree nor disagree

* 3. My ideas were heard and valued. My questions and concerns were addressed.

- ◯ Strongly agree
- ◯ Agree
- ◯ Neither agree nor disagree
- ◯ Disagree
- ◯ Strongly disagree

* 4. The recommended services/supports suggested were explained to me in a way I could understand.

- ◯ Strongly Agree
- ◯ Agree
- ◯ Neither Agree nor Disagree
- ◯ Disagree
- ◯ Strongly Disagree

* 5. I feel like the plan developed in the meeting will be helpful to my child and family.

- ◯ Strongly agree
- ◯ Agree
- ◯ Neither agree nor disagree
- ◯ Disagree
- ◯ Strongly disagree

6. Please provide any comments to help us improve our service planning process.

Thank you for your feedback!

Done

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