FREDERICK COUNTY CPMT AGENDA

October 25, 2021 1:00 PM 107 N Kent St Winchester, VA 1st Floor Conference Room

Jackie Jury

Agenda

	1 1 1 11
1	Introductions
1.	IIIII OUUCIIOIIS

- II. Adoption of Agenda
- III. Consent Agenda
 - A. September Minutes
 - B. Budget Request Forms
- IV. Executive Session
 - A. None
- V. Committee Member Announcements
- VI. CSA Report
 - A. Financial Report
- VII. Old Business Jackie Jury
 - A. Strategic Plan Discussion- Goal 1 Improve UR Plan
 - B. FFPSA/CSA Integration
 - C. Vendor Contracts
 - D. Proposal to Change Funding Approval Process
- VIII. New Business
 - A. OCS Revised Audit Plan for FY20-23
- IX. Assigned Tasks
- X. Next Meeting
 - CPMT November 22, 2021 (week of Thanksgiving), 1:00-3:00pm, 1st Floor Conference Room,
 See Summary for future dates
- XI. Adjourn
- **Instructions for Closed Session:
 - Motion to convene in Executive Session pursuant to 2.2-3711(A)(4) and (15), and in accordance with the provisions of 2.2-5210 of the Code of Virginia for proceedings to consider the appropriate provision of services and funding for a particular child or family or both who have been referred to the Family Assessment and Planning Team and the Child & Family Team Meeting process, and whose case is being assessed by this team or reviewed by the Community Management and Policy Team
 - · Motion to return to open session-
 - Motion that the Frederick County CPMT certify that to the best of each member's knowledge, (1) only
 public business matters lawfully exempted from open meeting requirements, and (2) only such public
 business matters were identified in the motion by which the closed meeting was convened were
 heard, discussed, or considered in the closed meeting.
 - · Roll Call Affirmation
 - Motion to Approve cases discussed in Executive Session

CPMT Meeting Minutes: Monday, September 27, 2021

The Community Policy and Management Team (CPMT) met in the 1st Floor Conference Room at 107 N Kent St, Winchester, VA 22601 on September 27, 2021.

The following members were present:

- Jay Tibbs, Frederick County Administration
- · Tamara Green, Frederick County Department of Social Services
- Jerry Stollings, 26th District Juvenile Court Service Unit
- · David Alley, Private Provider Representative, Grafton Integrated Health Network
- Denise Acker, Northwestern Community Services Board
- · Dr. Colin M. Greene, Lord Fairfax Health District
- · Michele Sandy, Frederick County Public Schools

The following non-members were present:

- · Jacquelynn Jury, CSA Coordinator
- · Robbin Lloyd, CSA Account Specialist

Call to Order: David Alley called the meeting to order at 1:02 pm.

Introductions: Members and nonmembers of the team introduced themselves.

Adoption of September Agenda: Dr. Greene made a motion to adopt the September agenda; Denise Acker seconded; CPMT approved.

Consent Agenda: The following items were put in the Consent Agenda for CPMT's approval:

- August 23, 2021, CPMT Minutes
- Budget Request Forms Confidential Under HIPAA

Tamara Green made a motion to approve the Consent Agenda as distributed, Michele Sandy seconded, CPMT approved. Jerry Stollings abstained from approving the minutes due to being absent from the meeting.

Executive Session: Not needed this month.

Committee Member Announcements:

None

CSA Financial Report:

- June Final Submission 2021
 - o Funds spent for the Final Submission were, \$69,934.29
- FY21 Totals
 - o Spent \$4,407,342.11, combined, which includes Mandated, Protected, and SpEd Wrap Funds
 - § Spent \$1,422,714.67 from Local only Funds
 - § \$502,544.29 remaining without SpEd Wrap funds.
 - § Served 148 youth served

- 104 in Community Based Services
- · 24 in Private Day School
- 19 in Congregate Care
- · 25 in TFC
- § Protected Funds: \$21,131.00 spent, \$39,049.00 remaining, with \$0.00 encumbered.
- § SpEd Wrap Funds: \$275,003.40 spent, \$11,432.00 remaining with \$0.00 encumbered.
- § Year to Date average cost per child thus far \$23,022.58.

Old Business:

- Strategic Plan Discussion Goal 1 Improve UR
 - o Goal #1 to ensure youth and families served by CSA receive the most appropriate, cost-effective services provided in the least restrictive setting, while maximizing the use of state and federal match funds. An additional F/T position within the CSA office is being considered to help improve review and oversight of service provision and ensure adherence to contracts and policy. The CSA Coordinator is compiling a list of job duties and will submit the job description next month for this year's budget. The request for an additional full-time position must be submitted by November 29, 2021.

FFPSA/CSA Integration

The CSA Coordinator met with DSS to discuss the best means to integrate the Family First Prevention Services Act (FFPSA) case reviews into the CSA process. It was determined that the utilizing the current FAPT process would create the least amount of disruption at this time. DSS will complete the same documents that are currently submitted for FAPT review in addition to those required by FFPSA. The county attorney is currently reviewing DSS contracts which may be completed by the next meeting. Eligibility for use of FFPSA prevention funds include any child that meets criteria for Foster Care Prevention, which allows the potential for youth involved with other agencies to be eligible. Policy requires, however, that case management occur through DSS, and because DSS does not have the staff to manage referrals from other agencies, the county is not able to take advantage of FFPSA funds for those youth. Beginning December 1, Medicaid begins covering MST/FFT/PCIT services. Our primary MST provider, Family Preservation Services (FPS), will be credentialed to accept Medicaid on January 1, 2022.

Vendor Contracts

o FPS submitted their FY22 rate sheet during Frederick County's contract cycle. Following that, the state negotiated \$90 per day for MST services, a difference of \$1.00. The CSA Coordinator requested an approval of the increase to be aligned with the state negotiated rate. The average length service is 4 months, resulting in an overall increase of approximately \$120.00 over the course of treatment. Jerry Stollings made a motion to accept the increase, Michele Sandy seconded, CPMT approved.

- Grace Academy was recently licensed to operate an Infant Room, adding a new service to their program, the CSA Coordinator requested approval of this service at \$220 per week.
 Michele Sandy made a motion to accept this service, Tamara Green seconded, CPMT approved.
- O Winchester Community Mental Health Center developed a community-based service called DATA Intensive Parent Mentoring which is described as a more intensive level of parent mentoring, pairing a developmental psychologist with a parent mentor who has additional education in attachment and trauma. The intervention occurs in 3 stages, focusing on the 6 protective factors that strengthen families in an estimated 32 weeks of treatment. At the proposed rate, the approximate cost of the intervention is \$37,000.00. The goal would be service termination; however, it is opined that some families might need continued support and coaching of a "typical" parent mentoring. The CPMT had many questions and concerns regarding the service and proposed rates. Michele Sandy offered to create a shared document that could gather all questions. The CSA Coordinator will then follow up with WCMHC and bring additional information to the October meeting of CPMT.
- O Grafton submitted proposed amendments to the FY22 contract. These amendments were forwarded to the County Attorney for review where minor language adjustments were proposed. Some changes include to not unreasonably withhold an agreement to terminate a Purchase Order early and increase from 5 to 14 days following the end of the month to submit attendance records. Michele Sandy made a motion to accept the Grafton FY22 contract as amended, Denise Acker seconded, the motion was approved.

New Business:

Proposal to Change of Funding Approval Process – The CSA Coordinator reported concerns about the number of cases needing FAPT review and regularly having to overbook the schedule to meet that need. This often results in starting meetings earlier than normal, meetings ending late, and/or having to shorten the length of time allotted for each case. These situations are not ideal as it prevents FAPT from completing a thorough review of the case and disrupts team members' and participants' schedules. Funding approval occurring only once per month adds to the backlog as new cases are referred and trying to accommodate case manager requests to schedule cases prior to a CPMT meeting so families do not have to wait over a month for services to start. This also increases the use of Emergency Funding requests, which are required by COV to be reviewed by FAPT within 14 days, when FAPT schedules are already filled several weeks in advance. The CSA Coordinator proposed a change to the CPMT approval process recommending the team establish a group including one CPMT member, the FAPT Chair, and CSA Coordinator to meet weekly or biweekly to discuss cases on FAPT and temporarily authorize funding until CPMT meets and officially authorizes the expenditures. Benefits to this change include reducing the need for Emergency Funding, allowing more flexibility for cases to be scheduled throughout the month, and reduce potential audit risk by allowing the creation of Purchase Orders to be spread more evenly throughout the month. Currently, the CPMT schedule only allows a few days to create and obtain signatures on more than 50 POs each month. Additionally, more frequent funding approval

- allows youth and families to access support and services much faster, potentially preventing more out of home placements. The CPMT was open to discussion of the proposal and requested more information regarding compliance with VFOIA and COV. The CSA Coordinator will discuss potential concerns with the county attorney and report back.
- Core Leadership Competencies As part of the State Executive Council's strategic plan, OCS
 collaborated with stakeholders to create documents that provide local CSAs with guidance
 identifying core competencies relevant to different roles within the CSA program. The CSA
 Coordinator suggested using the documents as a guide to review and evaluate Frederick County's
 CSA program in the future.
- EBP Resources A resource document was provided that contains evidence-based services. The
 document lists resources to aid stakeholders in connecting the needs of youth and families to
 appropriate best evidence-based practices.
- Draft Family Engagement Policy Public Comment Period ends November 12. 2021 The state revised the requirements of family engagement to incorporate recent Families First Prevention Services Act legislation that was recently implemented. The CSA Coordinator will research more information regarding this policy to share with the CPMT team at the next meeting. OCS requested comments from localities specifically regarding any possible financial impact if passed.
- Draft FAPT-MDT Policy Public Comment Period ends November 12, 2021. The state revised the FAPT-MDT policy to bring it current. After initial review, the draft does not appear to have significant changes. The CSA Coordinator will review more thoroughly and bring back for discussion if necessary.
- VA WrapAround Implementation Center Update Until last year, VWIC was funded through a grant. Through re-allocation of unused grant funds, the center was able to continue until another grant could be obtained or alternative funding became available. No grant funding became available, therefore the Dept of Behavioral Health and Development Services budgeted funding for VWIC to continue providing training opportunities, coaching, and support for the implementation of WrapAround services throughout the Commonwealth.

Assigned Tasks:

- The CSA Coordinator will review proposed changes to CPMT funding authorization with the County Attorney to ensure it complies with VFOIA and COV policy.
- FCPS Representative Michele Sandy will create a shared google document to collect questions regarding the DATA program offered by Winchester Community Mental Health Center. Once completed, the CSA Coordinator will follow up with WCMHC to obtain a response.

Next Meeting: The next CPMT meeting will be held Monday, Oct. 25, 2021, at 1:00 pm in the 1st Floor Conference Room. Denise Acker mentioned that she will not be able to attend this meeting.

Adjournment: Denise Acker made a motion to adjourn, Tamara Green seconded and the motion was approved. The meeting was adjourned at 2:24 pm.

· Minutes Completed By: Robbin Lloyd



	WRAP Request Report - Fiscal Year 2022					
Loc	ality (FIPS): Frederick (069)	Base Rate: 0.4348 (The rates have been rounded to ten-thoundandths place decimal)				
Dat	te Created: 10/20/2021		Da	te Printed: 10/22/2021		
WR	AP Request ID: 52	WRAI	Request Status	: OCS BM Fully Approved		
		Actual FY 2022	Projected FY 2022	Total FY 2022		
		Expenditures	Additional Expenditures	Actual + Projected Expenditures		
		(*Includes Pended Pool Report)	(b)	(a+b=c)		
I	2h. Wrap-Around Services for Students With Disablities	\$16,882.50	\$105,000.00	\$121,882.50		
II	Less Current Reported Wrap Refunds			\$0.00		
III	Net Project Wrap Expenditures (Line I - Line II)			\$121,882.50		
		Local Share	State Share	Total		
IV	Current Total Wrap Allocation: Total dollar amount of wrap allocated for FY 2022 which includes intial and any approved wrap allocations/adjustments	\$8,921.00	\$11,597.00	\$20,518.00		
V	Wrap Allocation Funds Requested: (Line III - Line IV)	\$44,073.28	\$57,291.21	\$101,364.50		
	Requester Comments	but only receiv allocation. As of	ed 20,518.00 in f this time, the co	\$250,000.00 in FY21, total Wrap for our initial ounty has already DEd Wrap funds.		
	Locality Approver Inf	ormation				
	Report Preparer	Jackie Jury	10/20/2021			
	CPMT Chair	David Alley	10/20/2021			
	Fiscal Agent	Sharon Kibler	10/20/2021			
	OCS Latest Approve	d Totals				
		Local Share	State Share	Total		
	WRAP Request Approved by OCS Business Manager	\$44,073.28	\$57,291.21	\$101,364.49		

Continuous Quality Improvement Assessor/Analyst

Definition:

The CSA Continuous Quality Improvement Assessor (CQI) is responsible for clinical/administrative oversight ensuring that a child and family receives the appropriate level of services to best serve identified needs; verifying that all funded services meet the administrative requirements defined under the Children's Services Act and local Frederick County CSA procedures; monitoring cases to ensure that the process best serves the identified needs of the child and family in the most effective, efficient and fiscally responsible manner using Evidence Based Practices whenever possible. The CQI Assessor is responsible for monitoring quality of care through on-site review, review of clinical documentation, and standards compliance with contracted providers. Outcome data, face to face interviews, review of CANS assessments and chart review is used to ensure contract compliance, quality of service, and treatment plan compliance.

Primary Job Responsibilities

New Case:

At the time of initial referral to CSA, the CQI Assessor will complete the following steps:

- Determine if the case meets eligibility for CSA services under one of the CSA mandate categories. If the case doesn't meet eligibility requirements, the case manager is notified;
- Meet with the referring Case Manager to review the CSA referral;
- Determine if the child/family has access to alternative funding for requested services and notify the referring case manager to initiate referrals accordingly;
- Participate in all FAPT meetings related to a particular case, including the initial FAPT focused on crisis stabilization and initial case planning;
- Review CANS and proposed IFSP to ensure needs are aligned and services being requested address needs identified on the CANS;
- · Complete face to face interview with the parent/guardian and the child;
- Review all clinical information provided to CSA by the Case Manager and/or family;
- Complete the initial UM/UR Report with recommendations for initial and continued services.

FAPT:

- Develop and maintain a weekly schedule that ensures availability for FAPT meetings;
- Attend all FAPT meetings related to the specific CQI Assessor caseload;
- Document FAPT discussion and decisions on BRF

- Provide the FAPT team members a framework for decision making based on CSA policy, approved authorization guidelines, and least restricted placement practice model;
- Utilize all available current clinical information, clinical necessity criteria and CANS results to review FAPT's request for service(s) and support(s) for a particular child/family;
- Review submitted FAPT documents for completeness

Intermediary Funding Team:

- Attend weekly IFT meetings summarizing funding requests related to FAPT service decisions:
- · Answer any case specific questions related to the FAPT decisions and/or funding request;
- Notify the CSA Account Specialist of the approval to initiate the Purchase of Service process;

Case Monitoring:

- Review monthly provider reports for clinical appropriateness and client progress, addressing CQI issues with assigned Case Managers as necessary;
- Review CANS assessment at intervals required for a level of service;
- · Complete monthly site visits for identified cases (Congregate Care);
- Complete CQI Reports as required for FAPT schedule and level of service. This report should include the results of site visits that have occurred for identified cases.
- Identify any barriers to discharge including ensuring family participation is services

Closing Case:

 Identify any concerns or barriers to the parent following through with continued services and supports once CSA case is closed

Secondary Job Responsibilities:

- Report provider specific concerns/issues to the CSA Coordinator as necessary
- Participate in CSA Outcome activities as required
- Maintain a solid knowledge of the continuum of services and supports available to children and families served by CSA
- Establish positive working relationships with vendors and community resources
- Maintain current knowledge of EBPs
- (possibly complete CANS)
- (possibly maintain FAPT schedule)

The Developmental Assessment of Trauma and Attachment (D.A.T.A.). will provide Parent Mentoring that is trained to educate, model, and give parents tools and strategies to develop a stronger attachment to their child. Attachment is one of the six protective factors of a parent's strengths and or needs and provides a powerful foundation for positive interactions, emotional regulation, and the development of self-concept. D.A.T.A. will also identify areas of need by utilizing the Children and Adolescent Needs and Strengths Assessment which is currently recommended by the Virginia Department of Social Services to strengthen and/or develop areas that are important when considering reunification.

1. IS THIS SERVICE BEING PROVIDED BY ANY OTHER PROVIDER? IF NOT-

- a. WHERE DID THIS MODEL COME FROM/DEVELOPED?
- The Developmental Assessment of Trauma and Attachment (D.A.T.A) program was developed by Mary Zirkle L.P.C. Clinical Director of Winchester Community Mental Health Center and Felicia Goldberg, Ph.D. and is not being provided by any other provider.

WHAT EVIDENCE BASED PRACTICE DID YOU USE TO DEVELOP THIS SERVICE?

a. This program was based on research that recommends a multi method approach as an essential process in a trauma informed assessment framework. This process includes ensuring that the assessment is conducted in a structured manner that incorporates knowledge of best practices and research evidence for the tools and processes used.

WHAT RESEARCH BASED TOOL ARE YOU USING FOR THE DIAGNOSTIC ASSESSMENT?

b. The D.A.T.A program begins with an abridged developmental Attachment and Trauma evaluation (see description of full Attachment evaluation below*) of the referred family to identify attachment behaviors as well as symptomatology of trauma behaviors. Additionally, a brief assessment of child's developmental delays are present.

IS THIS AN EVIDENCE BASED PRACTICE?

2. The CANS has demonstrated reliability and validity. The average reliability of the CANS is 0.75 with vignettes, 0.84 with case records, and can be above 0.90 with live cases. The CANS is auditable and audit reliabilities demonstrate that the CANS is reliable at the item level. Validity is demonstrated with the CANS relationship to level of care decisions and other similar measures of symptoms, risk behaviors, and functioning.

WHAT IS THE THRESHOLD/CRITERIA BE FOR DETERMINING WHO WOULD BE APPROPRIATE/ACCEPTED INTO THIS PROGRAM?

3. Children and Families identified as high risk do to physical and/ or emotional safety concerns established by DSS.

WILL THE DEVELOPMENTAL PSYCHOLOGIST HAVE DIRECT CLIENT CONTACT WITHIN THAT HOUR IF SO?

4. The Developmental Psychologist meets with parents for one hour every week at the DATA rate, in a Developmental, Attachment and Trauma Psychologist Parent Mentor specialist role. This meeting involves identification of additional needs or concern, coaching, collaboration with parent to develop new goals and education.

WOULD THE PSYCHOLOGIST'S ROLE BE MORE OF A CONSULTANT TO THE PARENT MENTOR OR TO TRAIN THE PARENT MENTOR?

5. WCMHC does not charge any fee for the Psychologist's ongoing role as DATA program consultant and/or training of DATA trained parent mentors.

Parent Mentor Developmental Psychologist will engage with and evaluate family's changing needs to modify treatment plan as needed to assure goals are met at no extra DATA cost.

IS IT DONE BY CREATING AN ASSESSMENT AND DEVELOPING A PLAN? WOULD THE ASSESSMENT HAVE TO BE DONE BY WCMHC, OR WOULD THEY USE ONE COMPLETED BY A DIFFERENT PROVIDER?

6. The initial abridged developmental assessment includes a treatment plan and is completed by the WCMHC DATA Developmental Psychologist.

THIS PROGRAM WOULD COST ABOUT \$37,000.00 TO COMPLETE BASED ON 10 HRS/WK. IS THERE ANY PREVIOUS DATA TO SUPPORT THIS PROGRAM, OR IS THIS CASE BEING USED TO COLLECT DATA TO SUPPORT ITS SUCCESS?

7. Winchester Community Mental Health center developed the D.A.T.A. program in April 2021 and it has been used with 20% of our referred high-risk clients...that have not been successful with traditional Parent Mentoring. Prior to this program, reunification typically averaged between 9-12 months since the implementation of this program we have seen a significant improvement with reunification at 6-9 months.

The DATA rate sheet is set on a general timeline it has been our experience that parents progress at a faster pace than projected on the DATA outline.

The programs data collection will provide the department with weekly updates to validate reunification or termination of rights.

How was the 32 week estimated length of service determined? How accurate is that estimate?

8. It is our experience that DATA has immediate positive results and transition to traditional Parent Mentoring occurs before the 32 weeks.

WHAT WILL THE MONTHLY REPORTS LOOK LIKE?

9. Monthly report is a brief summary of client's progress and includes a brief summary of the objectives established and discussed with client at first meeting. Recommendations for Parent Mentor to Educate parent as well as outcome of objectives and future recommendations are also included in body of report. Report will include progress or lack of it. In addition, barriers and how they are addressed)

ATTACHMENT EVALUATION

Overview

Attachment Evaluations are useful in situations where child protection agencies, attorneys, or courts need feedback in exploring options such as guardianship, change of placement, continued foster placement, or adoption. Attachment Evaluations are equally useful in the identification in determining the nature and quality of the child's attachments to birth and/or foster parents so as to assist in future treatment planning for the family.

Description of Evaluation

An Attachment Evaluations typically requires between 10—15 professional hours for the observation, written report and feedback to caseworker. If there is an assessment of two families, the evaluation can easily require 20 hours. The assessments are typically requested when a child is in dependency status or when there are placement or treatment concerns. The assessment must have observable behavioral indicators to back up the conclusions of the evaluator. Therefore, the observations are critical to the evaluation. The assessment is NOT a parenting evaluation as part of a parental custody matter and should not substitute as one.

Essential Elements in the Assessment

Sources of Information on Attachment: These should include the amount of time and dates of direct observation, phone or in-person interviews, and parties present.

Developmental History and Health/Medical Issues: Prenatal history, developmental milestones, and current functioning are all documented. If unknown, that is also documented. Prenatal exposure to substance will be noted here. Educational, Psychological, Occupational Therapy, Speech and Language, and Neuropsychological evaluations are all noted here. Describe who completed them and the dates, noting their significance to the evaluation. Diagnoses are recorded here. Maltreatment is summarized here, backed up by the written record, if possible, and more than one source.

Child's History with Caregivers and Families: This includes a placement and treatment history and reasons for placement. The chronology should include length of time of placement with reasons for the moves. This section summarizes the people to whom the child has connections, including caregivers, siblings, and community members.

Direct Observation of Children and Caregivers

Observations best occur in the child's home if the home is safe and reasonable as far as distance. Observations should contain time in which children have the chance to play and explore, as well as feel emotional and physical needs that typically cause children to reach out for caregiver assistance. This assistance from caregivers is in the form of emotional assistance with regulation as well as the direct meeting of children's needs.

- Child Welfare Information Gateway. Foster Care Statistics 2009. Washington, DC: US Department of Health and Human Services, Children's Bureau; 2009. [Accessed August 2, 2011]. http://www.childwelfare.gov/pubs/factsheets/foster.cfm
- 2. Costello EJ, Angold A. A brief history of child psychiatric epidemiology in developmental epidemiology. In: Cicchetti D, Cohen DJ, eds. *Developmental Psychopathology. Vol 1: Theory and Methods.* New York, NY: John Wiley & Sons, Inc; 1995:23–56
- 3. Foster care: an update. J Am Acad Child Adolesc Psychiatry.36:448-457.
- 4. California Center for Health Improvement. *Children and Youth Survey.* Sacramento, CA: The Field Institute; 1997.
- 5. Dawson G, Hessl D, Frey K (1994) Social influences on early developing biological and behavioral systems related to risk for affective disorder. Dev Psychopathol. 6:759–779.
- 6. . Birth to Kindergarten: The Importance of the Early Years. Sacramento, CA: California Research Bureau: 1998
- 7. Carnegie Task Force on Meeting the Needs of Young Children. Starting Points. Meeting the Needs of Our Youngest Children. New York, NY: Carnegie Corporation; 1994
- 8. Huttenlocher PR. Synaptogenesis, synapse elimination, and neural plasticity in human cerebral cortex. In: Nelson CA, ed. *Threats to Optimal Development: Integrating Biological, Psychological, and Social Risk Factors. The Minnesota*

- Symposia in Child Psychology, Vol 27. Hillsdale, NJ: Lawrence Erlbaum and Associates, Publishers; 1994:35–54.
- 9. Kliewer-Neumann et al. Child Adolesc Psychiatry Ment Health (2018) 12:43 https://doi.org/10.1186/s13034-018-0250-3
- 10. Turner AM, Greenough WT(1985) Differential rearing effects on rat visual cortex synapses: I. synapse and neural density and synapses per neuron. Brain Res. 329:195–203.
- 11. Greenough WT, Black JE, Wallace CS(1987) Experience and brain development. Child Dev. 58:539–559.
- 12. Perry BD, Pollard RA, Blakley TL, Baker WL, Domenico V(1995) Childhood trauma, the neurobiology of adaptation, and "use-dependent" development of the brain: how "states" become "traits." Infant Mental Health J. 16:271–291.
- 13. Werner EE, Smith RS. Vulnerable but Invincible: A Longitudinal Study of Resilient Children and Youth. New York, NY: Adams, Bannister, Cox; 1982
- 14. Lieberman AF, Zeanah CH
- (1995) Disorders of attachment in infancy. Infant Psychiatry. 4:571–587.
 - 15. Goldstein J, Freud A, Solnit AJ. *Beyond the Best Interests of the Child.* New York, NY: Macmillan Publishing Co, Inc; 1973.
 - 16. Simms MD(1991) Foster children and the foster care system. Part II: impact on the child. Curr Probl Pediatr.21:345–369.
 - 17. Zeanah CH, Berlin LJ, Boris NW. Practitioner review: clinical applications of attachment theory and research for infants and young children. *J Child Psychol Psychiatry*. 2011;52:819–833.

D.A.T.A. Intensive Parent Mentor Program:	Program Requirement: 1 x Developmental Psychologist Short Attachment, Developmental and Trauma Assessment: \$550.00	Professional Family Support	Wrap Around Family Centered/ Child Developmental Service
STEP 1: 10 hours a week @ \$126 hr Goal: Learn what are the six protective factors and ability to implement them within a controlled environment.	Parent/Caregiver healthy child relationship: Education, Mentoring and Development on the six protective factors.	Parent Mentor Developmental Psychologist / Parent Mentor	-Parent Mentor Developmental Psychologist will engage with and evaluate family's changing needs to modify treatment plan as needed to assure goals are met. In addition, Parent Mentor Developmental Psychologist and Attachment and Development trained Parent Mentor will cofacilitate parent mentor sessions to increase parent success Attachment and Development trained Parent Mentor will focus coaching and skills building on the six protective factors.
STEP 2: 10 hours a week @ \$126 hr Goal: Ability to understand the six protective factors and implement them outside of a controlled environment.	Parent/Caregiver: generalization of the six protective factors in multiple settings.	Same as Step 1	-Parent Mentor Developmental Psychologist will engage with and evaluate family's changing needs to modify treatment plan as needed to assure goals are met. In addition, Parent Mentor Developmental Psychologist and Attachment and Development trained Parent Mentor will cofacilitate parent mentor sessions to increase parent success. Attachment and Development trained Parent Mentor will focus coaching and skills building on the generalization of the six protective factors.
STEP 3: 8 hours a week @ \$126 hr Goal: Ability to consistently maintain the implementation of the six protective factors.	Parent/Caregiver: Consistency and maintenance of the six protective factors.	Same as Step 1	-Parent Mentor Developmental Psychologist will engage with and evaluate family's changing needs to modify treatment plan as needed to assure goals are met. In addition, Parent Mentor Developmental Psychologist and Attachment and Development trained Parent Mentor will cofacilitate parent mentor sessions to increase parent success. Attachment and Development trained Parent Mentor will focus coaching and skills building on the consistency and maintenance of the six protective factors.



Substance Abuse Fee Schedule:

Initial Assessment: \$200

Individual Outpatient Therapy: \$125/hour

Group Outpatient Therapy: \$60/session up to five sessions per week

Intensive Outpatient Group Therapy: \$250/day



Connected Communities is excited to introduce Mike Lyons. Mike began his career as an Addiction Specialist in 1998 and began his mental health career in 2005. Mike is a Licensed Outpatient Counselor and an Internationally Certified Alcohol & Drug Counselor. He is excited to be in this area and to be able to provide whatever services he can for those in need of substance abuse therapy. Connected Communities will be offering Substance Abuse Evaluations, Outpatient Group Therapy, Outpatient Individual Therapy and Intensive Outpatient Group Therapy. We have a full staff to be able to assist clients with their substance abuse and mental health needs. Please let us know if you have any questions or what else you may need.



Audit Plan

Fiscal Years 2020 - 2023

July 23, 2019

Updated: 08/12/2020, 10/07/2021



AUDIT WORK PLAN SUMMARY

(Updated: August 12, 2020, October 7, 2021)

FY 2020	FY 2021	FY 2022	FY 2023
Alleghany/Covington	Alleghany/Covington	Accomack/Northampton	Albemarle
Arlington	Bristol/Washington	Amelia	Alexandria
Bristol/Washington	Buchanan	Amherst	Bath
Buchanan	Campbell	Appomattox	Bedford
Campbell	Charlotte	Augusta/Staunton/Waynesboro	Charles City
Carroll	Chesterfield/Colonial Hgts	Bland	Charlottesville
Chesapeake	Essex	Botetourt	Culpeper
Danville	Fairfax/Falls Church	Brunswick	Cumberland
Fauquier	Fauquier	Buchanan	Dickenson
Floyd	Floyd	Buckingham	Dinwiddie
Fluvanna	Franklin County	Caroline	Franklin City
Franklin County	Giles	Charlotte	Goochland
Giles	Halifax	Chesterfield/Colonial Hgts	Highland
Greene	Henry/Martinsville	Craig	King & Queen
Halifax	Hopewell	Essex	Loudon
Henrico	King George	Fairfax/Falls Church	Louisa
Hopewell	Lancaster	Frederick	Manassas City
King George	Lee	Fredericksburg	Manassas Park
Lancaster	Lunenburg	Galax	Middlesex
Lee	Mecklenburg	Gloucester	New Kent
Lynchburg	Nelson	Grayson	Newport News
Madison	Orange	Greensville/Emporia	Northumberland
Mecklenburg	Petersburg	Hampton	Page
Montgomery	Pittsylvania	Hanover	Powhatan
Norfolk	Portsmouth	Hopewell	Radford
Nottoway	Prince William	James City	Richmond County
Orange	Rappahannock	King William	Roanoke County
Pittsylvania	Richmond City	Lancaster	Salem
Portsmouth	Roanoke City	Lunenburg	Smyth
Prince William	Rockbrdge/Lex/Buena Vista	Mathews	Southampton
Rappahannock	Rockingham/Harrisonburg	Nelson	Stafford
Roanoke City	Russell	Norton	Surry
Rockbridge/Lexington/Buena Vista	Scott	Patrick	Warren
Rockingham/Harrisonburg	Sussex	Petersburg	Westmoreland
Scott	Tazewell	Pittsylvania	Williamsburg
Sussex	Wise	Portsmouth	
Tazewell		Prince Edward	
Virginia Beach		Prince George	
Wise		Pulaski	
Wythe		Rockingham/Harrisonburg	
· · · y title		Russell	
		Shenandoah	
		Spotsylvania	
		* *	
		Suffolk/Isle of Wight	
		Tazewell	
		Winchester	
		York/Poquoson	



FY 2022 AUDIT WORK PLAN HOURS

(Updated October 7, 2021)

LOCALITY AUDITS, PROJECTS, AND REVIEWS						
SELF-ASSESSMENT VALIDATIONS						
Locality	Planned Work Hours	Locality	Planned Work Hours			
Accomack/Northampton	150	Hampton	100			
Amelia	75	Hanover	100			
Amherst	100	James City	100			
Appomattox	100	King William	75			
Augusta/Staunton Waynesboro	200	Mathews	75			
Bland	75	Norton	75			
Botetourt	75	Patrick	75			
Brunswick	75	Pittsylvania	100			
Buckingham	100	Prince Edward	75			
Caroline	100	Prince George	100			
Craig	100	Pulaski	100			
Frederick	100	Shenandoah	100			
Fredericksburg	100	Spotsylvania	100			
Galax	100	Suffolk/Isle of Wight	150			
Gloucester	100	Winchester	100			
Grayson	100	York Poquoson	150			
Greensville/Emporia	100					
	CARRY-OV	ER AUDITS				
Onsite Audits	Planned Work Hours	Self-Assessment Validations	Planned Work Hours			
Charlotte	100	Buchanan	100			
Essex	150	Chesterfield/Colonial Heights	80			
Fairfax/Falls Church	150	Nelson	100			
Hopewell	100	Portsmouth	80			
Lancaster 120 Rockingham/Harrisonburg		100				
Lunenburg 180 Russell		100				
Petersburg 180 Tazewell			100			
Special Projects	100	T described	Planned Work Hours			
To be determined			200			

Total Work Plan Hours	5165
-----------------------	------

Refer to the Audit Work Plan Summary for the listing of planned audits for fiscal years 2023. Classifications of audits as either on-site or self-assessment validation engagement for fiscal years 2023 will be scheduled in accordance with the results of the annual risk assessment. Pending the results of the annual risk assessment, the Audit Work Plan Hours for fiscal years 2023 will be updated and published accordingly.



SELF-ASSESSMENT WORKBOOK

FOR

LOCALLY ADMINISTERED CSA PROGRAMS



The mission of the Children's Services Act (CSA) is to create a collaborative system of services and funding that is child-centered, family-focused and community-based when addressing the strengths and needs of troubled and at-risk youth and their families.

The Office of Children's Services (OCS) serves as the administrative entity to ensure implementation of the decisions of the State Executive Council (SEC) for Children's Services for the CSA.

Vision Statement

OCS envisions CSA as a national model in providing effective and innovative systems of care statewide for at-risk youth and families.

We strive for CSA to be highly regarded as a leader in improving outcomes for children and their families by:

- facilitating the highest quality technical assistance and training to strengthen the capacity of communities to implement CSA;
- maintaining high standards for sound fiscal accountability and responsible use of taxpayer funds; and
- partnering with families and all CSA stakeholders to implement best practices and technology to continually improve the performance of CSA.

OCS strives to maintain an enthusiastic, creative and knowledgeable staff empowered to work with CSA stakeholders to sustain the highest quality system of care for Virginia's youth and their families.

In accordance with the Code of Virginia (COV) § 2.2-2649Item B4, OCS is required to develop and provide for consistent oversight of CSA program administration and compliance with state policies and procedures. Likewise, COV § 2.2-5206 Item 6 requires the local Community Policy and Management Team to establish quality assurance and accountability procedures for program utilization and funds management. This self-assessment workbook is designed to facilitate OCS and locally administered CSA program efforts to ensure that the objectives of the Children's Services Act are achieved and the policies adopted by the SEC are implemented accordingly. The organization of the workbook is structured in a manner to allow local programs to assess and effect local best practices and control process for mitigating potential risks (sections I through IV), compliance (section V), and quality improvements (section VI). As such, the self-assessment workbook has been adopted in support of the OCS continuous quality improvement program, which includes program audits, technical assistance, and training.

Approved on this day, August 20, 2019, by:



TABLE OF CONTENTS

Self-Assessment Workbook Topics	Page References			
Section I: Governance	1	-	14	
Section II: Risk Management	15	1	18	
Section III: Internal Control	19	1	24	
Section IV: Training	25	-	26	
Section V: Compliance	27	-	69	
Section VI: Quality Improvement	70	-	72	
Section VII: Certification	73	-	75	



SECTION I: GOVERNANCE

- Organizational Structure Worksheet
- Management Philosophy Worksheet
- · Policies and Procedures Worksheet
- Process Narratives/Flowchart Worksheet
- Monitoring Worksheet
- Organizational Level Internal Control Assessment Survey
 - o Glossary of Internal Control Terms
 - o Survey





SECTION I: GOVERNANCE ORGANIZATIONAL STRUCTURE WORKSHEET

Organizational structure provides the structure to plan, execute, control, and monitor activities. A sound organizational structure defines key areas of authority and responsibility, while illustrating reporting lines. Assignment of authority and responsibility involves the degree to which individuals and teams are authorized and encouraged to use initiative to accomplish objectives and solve problems. It includes establishing reporting relationships, fixing authorization procedures, issuing policy that assigns appropriate personnel to each program, and allocating resources to do each job.

Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf

Took Decomination Decomine and to lethous availables to				
	Is there evidence to demonstrate achievement of criteria? (May attach additional sheets, if needed)			
Y N N/A COI	MMENTS			
1. Document and maintain a				
current organizational chart of				
the locally administered CSA				
structure.				
2. Maintain documentation which				
identifies locally administered				
CSA staff to include, but not				
limited to: • CPMT Members				
FAPT Members				
• FAPT Members • MDT Members				
CSA Coordinators				
· UM/UR Reviewer				
3. Maintain documentation which				
identifies the affiliations, dates				
of tenure, and roles (chair,				
fiscal agent, etc.) of locally				
administered CSA staff.				
4. Maintain documentation to				
describe the duties and				
responsibilities of key staff (i.e.				
CSA Coordinator, CPMT Chair,				
FAPT Chair, MDT Chair, Fiscal				
Agent, UM Reviewer)				
responsible for locally				
administered CSA programs.				
5. Ensure that membership of the				
CPMT, FAPT, and MDT is				
balanced appropriately among the representatives required to				
serve on the team in				
accordance with § 2.2-5205 and				
§ 2.2-5207.				

Completed By:	Date:	Click here to enter a date.

SECTION I: GOVERNANCE



MANAGEMENT PHILOSOPHY WORKSHEET

Management philosophy is the set of shared beliefs and attitudes characterizing how the agency handles everything it does, from developing and implementing strategy to day-to-day activities. This philosophy reflects the agency's values, influencing its culture and operating style, and affects how well fiscal programs can implement, maintain, and enforce control. Management philosophy appears in policy statements, oral and written communications, and decision-making. Management reinforces the philosophy more with everyday actions than with its words. Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS Standards.pdf

Task Description		Describe activity performed to	Is there evidence to demonstrate			
		validate/verify assessment criteria. (May attach additional sheets , if needed)	achievement of criteria? (May attach additional sheets, if nee			
		(iviay attach additional sheets , if needed)	Υ	N N	N/A	COMMENTS
1.	Document the local program's					331111121113
1.	mission, vision, values, goals,					
	and objectives.					
2.	Document a Code of Ethics or		П			
	adopt policies established by			ш	Ш	
	the local governing authority.					
	Document should be publicly					
	accessible.					
3.	Ensure Statement of Economic					
	Interest Forms are filed by					
	February 1 for applicable public					
	officials serving as CPMT/FAPT					
	members and local CSA staff.					
4.	Ensure the "long form"					
	Statement of Economic Interest					
	Form is filed with the clerk of					
	the local governing body					
	immediately upon appointment					
	for all non-public officials					
	serving as CPMT/FAPT					
	members. (OCS Admin Memo					
	#18-02 Statement of Economic Interest Filings for FAPT and					
	<u>CPMT Members</u>)					
5.	Verify and maintain					
	confidentiality statements					
	signed by CPMT, FAPT, MDT					
	and related parties.					
6.	Document, and retain schedule					
	of CPMT, FAPT, and MDT					
	meetings, including joint					
	meetings.					
7.	Maintain a central repository of				$ \sqcup $	
	CPMT communications, to					
	include but not limited to					
	formal minutes					
Cor	mpleted By:			Date	: Clic	k here to enter a date.

SECTION I: GOVERNANCE



POLICIES AND PROCEDURES WORKSHEET

Policies and procedures are control activities established and implemented to provide reasonable assurance that potential risk exposures are addressed and organizational objectives are effectively carried out. Control activities occur across an organization, at all levels, and in all functions. They include a range of activities such as approvals authorizations verifications reconciliations security over assets and data and segregation of

duties. Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS Standards.pdf						
Task Description	Describe activity performed to validate/verify assessment criteria. (May attach additional sheets, if needed)		Is there evidence to demonstrate achievement of criteria? (May attach additional sheets, if needed)			
		Υ	N	N/A	COMMENTS	
Document policies/procedures governing CPMT administrative activities (e.g., bylaws).						
 Document operating policies/ procedures governing program and fiscal activities (e.g. policy/ procedure manual). 						
3. Establish a process/frequency for review of all policies and procedures.						
4. Maintain evidence that policies/procedures are current and are reviewed in accordance with the established process.						
5. Ensure that locally established policies/procedures are consistent with applicable statutes, laws, regulations, etc.						
6. Ensure that locally established policies/procedures consistent with the State Executive Council's (SEC) Policy Manual for the Children's Services Act (CSA Policy Manual).						
Completed Du			Doto	Clia	ok hara ta antar a data	

Completed By:	Date:	Click here to enter a date.



Completed By:

powering communities to serve youth Page 5

Process flow analysis can be documented in narrative or diagram (a.k.a. flowchart) form to better understand interrelationships among process inputs, tasks, outputs, and responsibilities. In order to diagram the process, the entities and documents involved in the process must be identified. A flowchart shows step-by-step progression through a procedure or system using connecting lines and a set of conventional symbols. Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf

Task Description		Describe activity performed to	I	Is there evidence to demonstrate achievement of criteria?		
		validate/verify assessment criteria.				
		(May attach additional sheets , if needed)	Υ	N	N/A	ional sheets, if needed) COMMENTS
1	Droporo a parretivo or			111	11//	COMMENTS
1.	Prepare a narrative or				Ш	
	flowchart describing the process for review of referrals					
	to FAPT.					
2.				 		
2.	Prepare a narrative or flowchart describing the				Ш	
	process for performing case					
	specific utilization reviews.					
3.	Prepare a narrative or					
٥.	flowchart describing the		Ш		Ш	
	process for purchasing and or					
	contracting for services.					
4.	Prepare a narrative or					
4.	flowchart for CPMT approval of			ГШ	Ш	
	funding of services that have					
	been recommended by FAPT.					
5.	Prepare a narrative or					
0.	flowchart for expenditure					
	payment processing for CSA					
	funded services.					
6.	Prepare a narrative or					
	flowchart to describe the					
	process for requesting					
	additional supplements and					
	monitoring of expenditures and					
	related reimbursements.					
Со	mmon Flowchart Symbols	Input/Output /	N	tanual Pro	cess	7
	•				1	/
					/	
		Process		Document		
		Flowline	Trans	mittal Tape		
1		<u> </u>				·

SECTION I: GOVERNANCE MONITORING WORKSHEET

Click here to enter a date.

Date:



Page 6

"Monitoring" is the process of assessing the presence, functioning, and continuous improvement of internal control components. Monitoring is accomplished through ongoing management activities, separate evaluations, or both. Examples of monitoring activities include:

- Managers reviewing operating reports.
- Internal auditors, external auditors, and advisors regularly providing recommendations.
- Training seminars, planning sessions and other meetings giving feedback to management. Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf

Tas	k Description	Describe activity performed to	Į:	Is there evidence to demonstrate			
		validate/verify assessment criteria.		achievement of criteria?			
		(May attach additional sheets , if needed)		May attac		ional sheets, if needed)	
			Υ	N	N/A	COMMENTS	
1.	Maintain documentation of						
	local CSA staff participation in						
	CSA related training seminars,						
	planning sessions, and other						
	meetings.						
2.	Identify list of monitoring						
	(operational and financial)						
	reports furnished to the FAPT,						
	MDT and/or CPMT along with						
	scheduled due dates.						
3.	Demonstrate that monitoring			Ш			
	reports were reviewed by the						
	CPMT and published timely.						
4.	Maintain a central repository of						
	reports issued by internal						
	auditors, external auditors, and						
	other advisory resources (e.g.						
	DSS IV-E Reviews).						
5.	Maintain a central repository of			Ш			
	corrective action plans related						
	to CSA created in response to						
	Task 4.						
6.	Ensure that corrective action			Ш	Ш		
	plans were implemented by the						
7	established due dates. Solicit and document feedback				$\overline{}$		
7.				Ш			
	from local CSA program						
	partners and stakeholders regarding the effectiveness of						
	0 0						
	the program.		l				
Cor	npleted By:			Date:	Clic	ck here to enter a date.	

SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY



	GLOSSARY OF INTERNAL CONTROL TERMS
Best Practice	 "Best practice" is a frequently used business term with many definitions. For the purposes of these standards, these definitions help to provide an understanding of this term from multiple perspectives: The winning strategies, approaches, and processes that produce superior performance in an organization. Source: www.portfoliostep.com/390.1TerminologyDefinitions.htm An activity or procedure that has produced outstanding results in another situation and could be adapted to improve effectiveness, efficiency, ecology, and/or innovativeness in another situation. Source: www.ichnet.org/glossary.htm A way or method of accomplishing a business function or process that is considered to be superior to all other known methods. Source: www.qaproject.org/methods/resglossary.html The term best practice generally refers to the best possible way of doing something; it is commonly used in the fields of business management, software engineering, and medicine, and increasingly in government. Source: en.wikipedia.org/wiki
Control Activities	Policies and procedures established and implemented to help ensure the risk responses are effectively carried out. Control activities occur throughout an organization, at all levels, and in all functions. They include: - Authorization - Review and approval - Verification - Reconciliation - Physical security over assets - Segregation of duties - Education, training, and coaching - Performance planning and evaluation
Control Deficiencies Control Environment	Ineffective processes that may adversely impact the program's ability to achieve desired strategic, financial, operational, reporting, compliance, and stewardship objectives. The agency's "corporate culture," showing how much the agency's leaders value ethical behavior and internal control. Factors include: Values stated and promoted for integrity and ethical behavior Direct and active involvement of the agency management team Commitment to competence Organizational structure Assignment of authority and responsibility Human resource standards Internal control philosophy Risk management philosophy Oversight by the Cabinet Secretary Oversight by the agency's governing board or commission (when applicable)

SECTION I: GOVERNANCE
ORGANIZATIONAL LEVEL
INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

 $\textbf{Source:} \ \underline{\text{https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf}}$



Empowering communities to serv	Page 8
	GLOSSARY OF INTERNAL CONTROL TERMS
Information and Communication	Communicating relevant information in a timeframe to enable people to carry out their responsibilities. Effective communication occurs down, across, and up the agency. An effective information and communication process ensures that all personnel receive a clear message from the agency head that internal control must be taken seriously.
Inherent Risk	The risk that one or more factors will prevent an objective from being accomplished, if the agency does not implement risk mitigation measures.
Internal Control	Ongoing process led by agency head to design and provide reasonable assurance that these types of objectives will be achieved: Effective and efficient operations Reliable financial reporting Compliance with applicable laws and regulations Safeguarding of assets
Internal Control Components	 Control Environment Risk Assessment Control Activities Information and Communication Monitoring Activities
Monitoring	The process of assessing the presence and functioning of internal control components and making continuous improvements. Monitoring can be accomplished by routine management activities, separate evaluations, or both.
Residual Risk	The risk that remains after management responds to inherent risk. Once risk responses have been developed, management then considers residual risk.
Responses to Risk	The technique used to offset the impact of risk: • Avoid risk • Reduce risk • Share risk • Accept risk A complete response to a given risk may include more than one technique.
Risk	A factor that could prevent an individual, group, or agency from accomplishing an objective as intended or planned.
Risk Assessment	Process of analyzing potential events and determining what impact they may have on achieving agency objectives.
	_1

SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf



Page 9

Th	s Control is Implemented and Operating Effectively	Response		Comments
		Agree	Disagree	
1.	The program's Code of Ethics (COE) and other policies		Ŏ	
	regarding acceptable business practice, conflicts of interest,			
	and expected standards of ethical and moral behavior are			
	comprehensive, relevant, and address matters of			
	significance.			
2.	Employees fully and clearly understand what behavior is			
	acceptable/unacceptable under the program's COE and			
	know what to do when they encounter improper behavior.			
3.	The CPMT frequently and clearly communicates the			
	importance of integrity and ethical behavior during			
	meetings, one-on-one discussions, training, and periodic			
	written statements of compliance from key stakeholders.			
4.	The CPMT and FAPT/MDT demonstrate a commitment to			
	integrity and ethical behavior by example in their day-to-day			
	activities.			
5.	Local CSA staff are generally inclined to do the "right thing"			
	when faced with pressures to cut corners with regard to			
	policies and procedures.			
6.	The CPMT addresses and resolves violations of behavioral			
	and ethical standards consistently, timely, and equitably in			
	accordance with the provision of the program's COE.			
7.	The existence of the program's COE and the consequences			
	of its breach are an effective deterrent to unethical			
	behavior.			
8.	The CPMT strictly prohibits circumvention of established			
	policies and procedures, except where specific guidance has			
	been provided and demonstrates commitment to CSA			
_	principles.			
9.	Performance targets are reasonable, realistic, and do not			
	create undue pressure on achievement of short-term			
10	objectives.			
10.	Ethics are woven into criteria used to evaluate local CSA individual or program performance			
11	individual or program performance. CPMT reacts appropriately when receiving unfavorable			
11.	news from subordinates and divisions.			
Cor	nclusions Reached and Actions Needed:			
501	iciusions reacticu atiu actions Needed.			

SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

 $\textbf{Source:} \ \underline{https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf}$

PROFESSIONAL AND TECHNICAL COMPETENCE					
This Control is Implemented and Operating Effectively Response Comments					



npowering communities to serve youth Page 10

				i ago io
1.	Job descriptions (and other documents that define key duties) are current, accurate, and understood.			
2.	There is a process in place to keep job descriptions current, accurate, and understood.			
3.	Job knowledge/skills requirements realistically match the CSA program and position's needs.			
4.	The CPMT and FAPT/MDT has the specialized knowledge,			
	experience, and training required to perform their duties			
	and do not rely extensively on technical specialists or outside consultants.			
5.	Local CSA staff is properly trained and capable of performing			
	the duties assigned.			
6.	Local CSA staff, partners, and stakeholders are committed to excellence in performing their jobs.			
7.	Individual performance targets focus on both the long and	П		
	short-term; and address a broad spectrum of criteria (e.g.			
	quality, productivity, leadership, teamwork, and self-			
	development).			
Cor	nclusions Reached and Actions Needed:			
	ORGANIZATIONAL	STRUCT	URE	
Thi	s Control is Implemented and Operating Effectively	Res	ponse	Comments
Thi	s Control is Implemented and Operating Effectively	Res Agree	ponse Disagree	Comments
1.	The organizational structure of the local CSA program is	1	•	Comments
	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its	1	•	Comments
1.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities.	1	•	Comments
	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program	1	•	Comments
1.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight.	1	•	Comments
1.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of	1	•	Comments
1.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners	1	•	Comments
 1. 2. 3. 	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders.	1	•	Comments
1.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders. Reporting relationships provide the CPMT, FAPT, MDT, and	1	•	Comments
 1. 2. 3. 	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders.	1	•	Comments
 1. 2. 3. 	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders. Reporting relationships provide the CPMT, FAPT, MDT, and CSA Coordinators with the information appropriate to their responsibility and authority. CSA Coordinators, FAPT, and MDT members have ready	1	•	Comments
 1. 2. 3. 4. 5. 	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders. Reporting relationships provide the CPMT, FAPT, MDT, and CSA Coordinators with the information appropriate to their responsibility and authority. CSA Coordinators, FAPT, and MDT members have ready access to the CPMT in addressing significant issues.	1	•	Comments
 1. 2. 3. 4. 	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders. Reporting relationships provide the CPMT, FAPT, MDT, and CSA Coordinators with the information appropriate to their responsibility and authority. CSA Coordinators, FAPT, and MDT members have ready access to the CPMT in addressing significant issues. The CPMT periodically evaluates the organizational	1	•	Comments
 1. 2. 3. 4. 5. 	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders. Reporting relationships provide the CPMT, FAPT, MDT, and CSA Coordinators with the information appropriate to their responsibility and authority. CSA Coordinators, FAPT, and MDT members have ready access to the CPMT in addressing significant issues. The CPMT periodically evaluates the organizational structure in light of changes in the scope, nature, or extent	1	•	Comments
1. 2. 3. 4. 6.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders. Reporting relationships provide the CPMT, FAPT, MDT, and CSA Coordinators with the information appropriate to their responsibility and authority. CSA Coordinators, FAPT, and MDT members have ready access to the CPMT in addressing significant issues. The CPMT periodically evaluates the organizational structure in light of changes in the scope, nature, or extent of operations.	1	•	Comments
1. 2. 3. 4. 6.	The organizational structure of the local CSA program is appropriate to carry out its mission and manage its activities. The organizational structure of the local CSA program provides adequate supervisory and managerial oversight. The current organizational structure facilitates the flow of information up, down and across program to all partners and stakeholders. Reporting relationships provide the CPMT, FAPT, MDT, and CSA Coordinators with the information appropriate to their responsibility and authority. CSA Coordinators, FAPT, and MDT members have ready access to the CPMT in addressing significant issues. The CPMT periodically evaluates the organizational structure in light of changes in the scope, nature, or extent	1	•	Comments

SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf

ASSIGNMENT OF AUTHORITY AND RESPONSIBILITY					
This Control is Implemented and Operating Effectively Response Comments					
Agree Disagree					



vering communities to serve youth Page 11

1.	The CPMT designates who is responsible for committing the local CSA program pool funds to financial or contractual obligations through a formal delegation of authority.			
2.	Specific limits are established for certain types of transactions and delegations are clearly communicated and understood by local CSA program stakeholders.			
3.	The CPMT accepts responsibility for information generated by the program and on reported results.			
4.	The CPMT is appropriately empowered to correct problems and implement improvements.			
5.	The current level of delegation of duties balances empowerment and "getting the job done" with CPMT involvement and authority.			
Cor	nclusions Reached and Actions Needed:			
	RISK ASSESSI	MENT		
Thi	s Control is Implemented and Operating Effectively		sponse	Comments
		Agree	Disagree	
1.	Formal or informal process exists to inform the CPMT of			
	events that may adversely affect the achievement of CSA objectives (i.e., "risk").			
2.	events that may adversely affect the achievement of CSA			
	events that may adversely affect the achievement of CSA objectives (i.e., "risk"). The process used to analyze risk in the local CSA program is clearly understood and includes estimating the significance of risk and assessing the likelihood of the risk event actually occurring. The process used to analyze risk in the local CSA program includes determining steps needed to mitigate risks.			
2.	events that may adversely affect the achievement of CSA objectives (i.e., "risk"). The process used to analyze risk in the local CSA program is clearly understood and includes estimating the significance of risk and assessing the likelihood of the risk event actually occurring. The process used to analyze risk in the local CSA program			
2.	events that may adversely affect the achievement of CSA objectives (i.e., "risk"). The process used to analyze risk in the local CSA program is clearly understood and includes estimating the significance of risk and assessing the likelihood of the risk event actually occurring. The process used to analyze risk in the local CSA program includes determining steps needed to mitigate risks. The CPMT assesses for impact on the local program if they take no action to respond to emerging risk to the			
 3. 4. 6. 	events that may adversely affect the achievement of CSA objectives (i.e., "risk"). The process used to analyze risk in the local CSA program is clearly understood and includes estimating the significance of risk and assessing the likelihood of the risk event actually occurring. The process used to analyze risk in the local CSA program includes determining steps needed to mitigate risks. The CPMT assesses for impact on the local program if they take no action to respond to emerging risk to the achievement of CSA objectives. Once the CPMT has determined that the risk can be mitigated, they determine whether an implementation plan is needed. If an implementation plan is needed, the CPMT establishes the necessary procedures to ensure the plan is carried out.			
 3. 4. 6. 	events that may adversely affect the achievement of CSA objectives (i.e., "risk"). The process used to analyze risk in the local CSA program is clearly understood and includes estimating the significance of risk and assessing the likelihood of the risk event actually occurring. The process used to analyze risk in the local CSA program includes determining steps needed to mitigate risks. The CPMT assesses for impact on the local program if they take no action to respond to emerging risk to the achievement of CSA objectives. Once the CPMT has determined that the risk can be mitigated, they determine whether an implementation plan is needed. If an implementation plan is needed, the CPMT establishes			

SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

 $\textbf{Source:} \ \underline{\text{https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf}}$

CONTROL ACTIVITIES FOR FISCAL PROCESSES						
This Control is Implemented and Operating Effectively Response Comments						
Agree Disagree						



powering communities to serve youth Page 12

	Action of the Contract of the		1 ugc 12
1.	Appropriate policies and procedures have been developed and implemented for major CSA fiscal processes.		
2.	Appropriate and timely actions are taken on exceptions to local CSA fiscal policies and procedures.		
3.	Policies and procedures identify how fiscal processes are to be performed and monitored, and who is responsible for carrying them out.		
4.	Fiscal control activities (approvals, authorizations, separation of duties, etc.) described in policy and procedure manuals are actually applied the way they are intended to be applied and clearly relate to designated risks.		
5.	Fiscal controls are in place to provide reasonable assurance that CPMT decisions are properly carried out.		
6.	CPMT personnel with appropriate responsibilities, organizational experience, and knowledge of the program's affairs periodically review and document the functioning and overall effectiveness of fiscal controls.		
7.	Appropriate criteria are established to evaluate fiscal controls.		
8.	Fiscal responsibilities of the local administration of CSA have been assigned in a manner that precludes any individual from processing data transactions in their entirety or from maintaining records for transactions in which the individual participated.		
9.	Effective fiscal procedures have been established for the routine verification of the accuracy of fiscal data when it is entered, processed, generated, distributed, or transferred.		
10.	Individuals from different functions have appropriately segregated responsibility for control over assets and data and the processing of fiscal transactions.		
11.	Effective contingency plans have been developed and documented to deal with service interruptions (delays to processing fiscal transactions) if they occur.		
	Periodic tests of contingency and disaster recovery plans take place to make sure they are current, operational, and effective, to ensure fiscal processes can be resumed within a reasonable timeframe following a service disruption.		
	Appropriate controls are built-in as new financial information systems are designed and integrated into the program.		
Cor	nclusions Reached and Actions Needed:		

SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

 $\textbf{Source:} \ \underline{\text{https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf}}$

INFORMATION						
This Control is Implemented and Operating Effectively	Response		Comments			
	Agree	Disagree				
1. Adequate data gathering mechanisms are in place to provide information to appropriate local CSA staff so that						



owering communities to serve youth Page 13

	they can carry out their operating, reporting, and compliance responsibilities.			
2.	Reports evaluating program outcomes generated or used by the FAPT/MDT/CPMT and other CSA stakeholders are adequate; contain sufficient and meaningful information.			
3.	Mechanisms exist for identifying emerging information needs.			
4.	An information technology (IT) plan has been developed that is linked to achieving the programs objectives.			
5.	IT plans are modified as needed to support new objectives.			
Cor	nclusions Reached and Actions Needed:			
	COMMUNICA	ATION		
Thi	is Control is Implemented and Operating Effectively	Response		Comments
		Agree	Disagree	
1.	Communication channels exist for CSA stakeholders to effectively communicate up, down, across, and within the program.			
2.	Information/analytical reports are provided to the right people, with the right level of detail, at the right time.			
3.	Mechanisms are in place to identify emerging technology needs, establish priorities, and provide feedback on system performance.			
4.	A clear communication channel is available to report suspected improprieties.			
5.	Persons who report suspected improprieties are provided feedback and are not subject to retaliation.			
6.	Realistic mechanisms are in place for CSA stakeholders to provide recommendations for improvement.			
7.	Changes with respect to statewide and local objectives and strategies are communicated timely and effectively to all effected CSA stakeholders.			
8.	Outside parties understand the program's ethical and behavioral standards and expectations regarding dealings with the program.			
9.	The CPMT is receptive to comments by internal and external auditors regarding control deficiencies or suggestions for process improvement. Appropriate actions are taken and documented. Inclusions Reached and Actions Needed:			
LOI	iciusions Reacheu anu Actions Needed:			

SECTION I: GOVERNANCE ORGANIZATIONAL LEVEL

INTERNAL CONTROL ENVIRONMENT ASSESSMENT SURVEY

Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf

MONITORING							
This Control is Implemented and Operating Effectively	Response		Comments				
	Agree	Disagree					
1. The CPMT has established performance measures for processes and receives periodic reports of results against those measures.							



2.	Individuals responsible for performance reports (operational and financial) are required to "sign off" on their accuracy and integrity and are held accountable if errors are discovered.		
3.	Known departures from statutory compliance and/or CPMT adopted policies, procedures, or practices that should have prevented or detected problems are reassessed and modified as appropriate.		
4.	Evaluations of the entire internal control system (includes policies/procedures/practices) are performed when there are major changes in operations.		
5.	An appropriate level of documentation is developed to facilitate an understanding of how the system of internal control works (such as policy manuals, flowcharts, and implementation memorandums).		
6.	Local CSA staff is provided with sufficient internal control and compliance training sessions and feedback opportunities.		
7.	Internal control deficiencies are identified by on-going monitoring activities by the CPMT, including managerial activities and everyday supervision of CSA staff.		
8.	Internal control deficiencies are identified during separate evaluations of the programs internal control system (i.e. internal/external audit).		
9.	Internal control deficiencies are reported to the person directly responsible for the activity and to the CPMT.		
10.	The CPMT ensures that the necessary follow-up actions are taken in response to reported control deficiencies.		
11.	Specifications have been established for deficiencies that should be reported to state and local oversight bodies (e.g. local government leaders; Office of Children's Services; State Executive Council [SEC]).		
Cor	nclusions Reached and Actions Needed:		

SECTION II: RISK MANAGMENT

- Risk Assessment Worksheet
 - o Identification of Risk Exposures
 - o Likelihood and Impact of Risk Exposures
 - o Risk Response Plans



- Risk Assessment Worksheet Supplement
- Fraud Risk Questionnaire

SECTION II: RISK MANAGMENT RISK ASSESSMENT WORKSHEET

"Risk Assessment" is the process of analyzing potential events and considering likelihood and impact to determine those events' possible impact on achievement of objectives. Management must assess the risk of unexpected potential events and any expected events that could have a significant impact. Risk assessment is a continuous and repetitive interplay of actions occurring throughout an organization.

Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf

Task Description	Describe activity performed to	l	s there	eviden	ce to demonstrate
	validate/verify assessment criteria.	achievement of criteria?		ent of criteria?	
	(May attach additional sheets , if needed)	(May atta	ch addit	ional sheets, if needed)
		Υ	N	N/A	COMMENTS



powering communities to serve youth Page 16

			T ugc 10
Establish requirements for completing the risk assessment			
process, to include but not			
limited to:			
a. Responsible Party			
b. Frequency			
c. Communicating Resultsd. Implementation of Risk			
Responses.			
2. Perform and document a risk	П		
assessment of the local CSA			
program. The Risk Assessment			
Worksheet Supplement or a			
reasonable facsimile may be			
used.			
3. Communicate results of the risk			
assessment to appropriate			
parties. 4. Verify and document timely			
completion of the risk			
assessment's implementation			
plan, if applicable.			
5. Ensure that an assessment of			
fraud risk is completed. Select			
at least 3 individuals from the			
local CSA program staff to			
complete the questionnaire			
Suggestion: vary selection			
from among the various			
stakeholder groups (CPMT, FAPT, MDT, CSA Coordinator,			
and Utilization Review.)			
and ounzation neview.)	<u> </u>		
Completed By:		Date:	Click here to enter a date.

SECTION II: RISK MANAGMENT RISK ASSESSMENT WORKSHEET SUPPLEMENT

	SEVERITY RANKINGS & RESPONSE ACTIONS					
Potential Risk Event/Exposure	Likelihood	Impact	Risk Response	Implementation Plan		
	Rate as f	ollows:	Rate as follows	(Check box if plan is		
	High	= 3	A = Avoid	required. Required for all		
	Modera		R = Reduce	rated as high. Include as an attachment to this		
	Low	= 1	S = Share	file).		
			X = Accept	,.		



Empowering commun	Empowering communities to serve youth Page 17					
		•		•	1	
	EXPLAN	ATION OF KE	Y TERMS			
Likelihood	Defined as "the odds" that a given ev	ent will occur	•			
Impact	The measurement of the effect of the	e event in qua	ntitative or	qualitative ter	ms.	
Avoid	Ending those activities that give rise	to risk (e.g. eli	minating a s	ervice or func	tion).	
Reduce	Involves everyday management deci- authorizations, inspections, reconcili			control activiti	es (i.e. reviews, approvals,	
Sharing	Transfers a portion of likelihood or in	npact to anoth	er party (e.	g. outsourcing).	
Acceptance	Acceptance Taking no action in response to risk, within parameters dictated by established policy. All risk cannot be eliminated. Risk that remains after all possible risk responses have been taken is accepted and often referred to as residual risk.					
Probability						
,	Moderate (requires action; reduce the risk)					
Low (requires no action; accept the risk)						
	•					
Prepared By:		Title:		Date:	Click here to enter a date.	
Reviewed By		Title:		Date:	Click here to enter a date.	
				_		

SECTION II: RISK MANAGMENT FRAUD RISK QUESTIONNAIRE

Na	ame:	Title:			Date:
Ql	JESTIONS		RESPO	NSE	COMMENTS
			YES	No	
1.	Has the local CSA program established or a government's ethics policies and procedure how is it communicated and how often?				
2.	Do representatives of the local CSA program high ethical standards?	n exhibit			
3.	Has the local CSA program established inte (e.g. policies/procedures, processes, practic prevent, deter, and detect inappropriate are fraudulent activity? If no, skip to question 6	ces, etc.) to nd/or			



ves, explain.

changed?

If yes, explain.

Page 18 Are the internal controls established adequately designed to mitigate fraud risk/exposures and are operating as intended? 5. What are the potential fraud risk/exposures for the local CSA program? 6. Are any CSA partner agencies particularly vulnerable to fraud? If yes, please explain. Is there a means for internal and/or external CSA stakeholders to report suspected fraud? If yes, explain. If an individual with ties to the local CSA program were aware of possible wrong-doing within the program, would the CPMT be informed? Please explain. If someone wanted to acquire data, equipment, cash instruments or manipulate local CSA records through improper and/or fraudulent means, how would it most likely be done and the key personnel to be involved? 10. Are you aware of any instances of security breaches of sensitive data and physical assets (equipment/funds)? If yes, explain. 11. Have you ever observed any unusual transactions/ activities that were recorded outside normal business hours? If yes, explain. 12. Has anyone ever requested you to process an unusual or poorly documented transaction; something you that you suspected was improper. If yes, please explain. 13. Are you aware of any allegations of suspected fraud or proven instances of fraud in the local CSA program? If

SECTION III: INTERNAL CONTROL ASSESSMENT

14. Are you aware of anyone with ties to managing CSA who is living outside their means/lifestyle, may have money issues, demeanor or habits may have suddenly

15. If you were assigned to audit the local CSA program, where would you spend your time/resources?16. Have you personally perpetrated any fraud against CSA?

- Internal Control Worksheet
- Internal Control Questionnaire



SECTION III: INTERNAL CONTROL INTERNAL CONTROL WORKSHEET

Internal Control is an ongoing process led by executive leadership designees to design and provide reasonable assurance that these types of objectives will be achieved:

- Effective and efficient operations,
- · Reliable financial reporting,
- Compliance with applicable laws and regulations, and
- Safeguarding of assets and data.

No matter how well designed and operated, effective internal control provides only reasonable (not absolute) assurance. Achievement of objectives is always influenced by limitations inherent in all management processes, including:

- · Faulty judgment or other human error,
- Collusion,
- · Management override of controls, and



Empowering communities to serve your	Page 20					
Limitations disclosed by cost-versus-benefit analysis.						
These limitations exist wherever internal controls exist, whether in the public, private, or not-for-profit sectors. Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf						
Task Description	Describe activity performed to validate/verify assessment criteria. (May attach additional sheets , if needed)	t criteria.		Is there evidence to demonstrate achievement of criteria? (May attach additional sheets, if needed)		
		Υ	N	N/A	COMMENTS	
Establish requirements for completing an internal control assessment, to include but not limited to:						
a. Responsible Party						
b. Frequency						
c. Communicating Results						
d. Quality Improvement Plan						
2. Complete the internal control questionnaire included in this						
workbook.						
3. Communicate results of the internal control assessment to						
appropriate parties and develop a quality improvement plan to address deficiencies identified.						
4. Verify and document timely completion of the internal						
control assessment and implementation of quality improvement plans, if						
applicable.						
аррисавіс.	L	1		<u> </u>		
Completed By:			Date	· Clic	k here to enter a date.	
completed by.			Date	•		

SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE (Page 1 of 4)

Objective I: To determine the adequacy of risk management, control, and governance processes.

	Questions	Answe	Comments
		r	
		Y/ N / N/A	
1.	Are members of the CPMT appointed by the governing body		
	of the local political subdivision? § 2.2-5204		
2.	Are members of the FAPT/MDT appointed by the CPMT?		
	§ 2.2-5207		
3.	Does your locality have more than one FAPT/MDT? If yes,		
	how many?		
4.	Is the fiscal agent a member of the CPMT and/or attends		
	CPMT meetings regularly?		

		3	
5.	Does the makeup of CPMT, FAPT, and MDT membership meet the minimum statutory requirements? § 2.2-5205 and	•	
	§ 2.2-5207	u	
6.	Are appointed CPMT members authorized to make policy	у	
	and funding decisions for their agencies? § 2.2-5205		
7.	Are FAPT/MDT members appointed who have authority to		
	access services within their respective agencies? § 2.2-5207		
8.	Do any CPMT, FAPT, and MDT members participate as	dS	
	members for other localities? If yes, please provide specifics.		
9.	Are parent representatives and private providers that serve		
	on CPMT, MDT or FAPT required to complete State and Local		
	Government Conflict of Interest Act forms? § 2.2-5205 and	d	
	§ 2.2-5207		
10.	Are CPMT, FAPT, and/or MDT members required to abstain	n	
	from decision-making involving individual cases in which they	ey	
	have either a personal or fiduciary interest? § 2.2-5205 and	d	
	§ 2.2-5207		
11.	Is a financial audit of the local CSA program performed	d	
	annually? By whom? § 2.2-5204		
12.	Does the CPMT monitor appropriate use of CSA funds?	.?	
	Please describe process.		
13.	Is there a procedure for addressing noted deficiencies?	.?	
	Please describe process.		
Cor	clusions Reached and Actions Needed:		

SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 2 of 4)

Objective II: To determine the degree of accomplishment of established CSA goals and objectives.

	Questions	Answer	Comments
		Y/ N/ N/A	
1.	Does the local CSA program/unit have clearly defined goals and objectives and are they documented?		
2.	Are the goals and objectives that have been established consistent with the legislative intent of the Children's Services Act and the Appropriation Act?		
3.	Do the results of operations appear to be consistent with the stated goals and objectives?		
4.	Does CPMT periodically appraise the program for cost effectiveness?		

		3
	Are the results of evaluations of the accomplishment of goals and objectives, as well as the appraisals of the effectiveness of the local CSA program, communicated to stakeholders? List how and frequency of communications.	
Con	clusions Reached and Actions Needed:	

Objective III: To determine the compliance with policies plans, procedures, laws, regulations, etc.

	Questions	Answer	Comments
		Y/ N/ N/A	
1.	Are policies, plans, procedures, laws and regulations applicable to the local CSA program readily available to CPMT, MDT and FAPT Members?		
2.	Are the policies and procedures in use by the local CSA program reasonably well written and do they facilitate work performance?		
3.	Is there evidence that local CSA procedures are updated in a timely fashion as changes are made?		
4.	Is there a procedure in effect to ensure that new CPMT, MDT and FAPT members, CSA Coordinators, local service agencies, and private provider, employees responsible for coordinating CSA services and funding receive training in these policies, etc.?		
Со	nclusions Reached and Actions Needed:		

SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 3 of 4)

Objective IV: To determine the reliability and integrity of information

	Questions	Answer	Comments
		Y/N/ N/A	
1.	Are individual service plans and financial transactions required to be authorized by appropriate FAPT, MDT and CPMT designees?		
2.	Are authorizations by appropriate FAPT, MDT, and CPMT designees evidenced in writing?		
3.	Are there measures in place to help ensure that services plans and financial documents are complete, accurate, and processed timely?		
4.	Are there measures in place to ensure that eligible CSA referrals are processed?		

powering communities to serve youth Page 23

5.	Are there measures in place to prevent duplicate	
	processing of transactions?	
6.	Are there reconciliation procedures in place where	
	appropriate (e.g. inventory of case files; fund balance reconciliations)?	
7.	Have records management and records retention	
	requirements been established and documented for the	
	program?	
8.	Is there a process in place to get feedback on the	
	reliability and integrity of information collected in	
	eligibility determinations, service planning, progress	
	monitoring?	
9.	Does this process appear to be adequate as designed?	
10	la there a delegate that accompany a sufficient this	
10.	Is there evidence that management performs this control and initiates corrective action when necessary?	
11	<u>~</u> _	
11.	Does the turnover rate of CPMT; FAPT; MDT members	
10	and CSA Coordinators appear to be reasonable?	
12.	Is training for CPMT/FAPT/MDT members and CSA	
10	Coordinators/employees adequate?	
13.	Do CSA Coordinators have a backup in the event of an extended absence or vecency?	
1.1	extended absence or vacancy?	
14.	Is there a system of rotation for CPMT/FAPT/MDT members?	
15		
15.	Is the program operating pretty much the same now as	
0	a year ago or have there been substantial changes?	
Cor	nclusions Reached and Actions Needed:	

SECTION III: INTERNAL CONTROL INTERNAL CONTROL QUESTIONNAIRE

(Page 4 of 4)

Objective V: To determine if assets and/or data are properly safeguarded.

	Questions	Answer	Comments
		Y/N/ N/A	
1.	Do controls (security of and accountability) over cash (if any) and valuable documents appear to be adequate?		
2.	Are sensitive records physically secured from easy access by unauthorized personnel (e.g. secured file cabinets)?		
3.	Are sensitive records that are stored electronically secured from easy access by unauthorized personnel (e.g. password protected; encrypted flash drives; etc.)?		
4.	Is there a process established for back-up and recovery of data?		

ring communities to serve youth Page 24

5.	Is the principle of least privilege applied in granting access of secure data (based on specific needs of user;				
	not everyone has full access)?				
6.	Is staff required to participate in information security awareness training?				
Conclusions Reached and Actions Needed:					

Objective VI: To determine if the entity's operations are being conducted in the most economical and efficient manner possible.

	Questions	Answer	Comments
		Y/N/ N/A	
	Are lines of authority and responsibility of the CPMT, FAPT, MDT and CSA Coordinator clearly drawn?		
p	Are plans to accomplish the goals and objectives of the program tied to the formal budget/pool fund allocations?		
	Are CSA pool fund expenditure reimbursements and budget performance reviewed periodically? By whom?		
	Do employees not perform redundant or unnecessary steps?		
е	Does the processing flow of documents appear to be efficient and timely and designed to minimize processing steps?		
	s all work that is performed meaningful and purposeful?		

SECTION IV: Training

Training Worksheet



SECTION IV: TRAINING TRAINING WORKSHEET

Competence reflects the knowledge, skills, and abilities needed to meet objectives. Providing continuing training and education can reward expected performance and behavior. It is essential that employees are groomed to tackle new challenges as programs become more complex. Education, training and coaching reduce the risk of error and inefficiency in operations by ensuring that personnel have the proper education and training to perform their duties effectively. Education and training programs should be periodically reviewed and updated to conform to any changes in the program environment or fiscal processing procedures. Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS Standards.pdf

Task Description		Describe activity performed to validate/verify assessment criteria. (May attach additional sheets , if needed)	Is there evidence to demonstrat			ent of criteria? ional sheets, if needed)
1.	Determine whether a training plan has been established for local CSA program staff.					
2.	Maintain documentation of local CSA program staff					



wering communities to serve youth Page 26

	participation in CSA related				
	training events.				
3.	Determine whether the local				
	CSA program has established a				
	frequency and/or venue for				
	educating applicable				
	stakeholders (i.e. parents,				
	community partners, private				
	providers, judges, etc.) on local				
	CPMT approved CSA policies,				
	procedures, resources and				
	services.				
4.	Maintain documentation to				
	demonstrate education of CSA				
	stakeholders in the community.				
	Examples could include:				
	participant lists, meeting				
	agendas, meeting minutes,				
	course outlines/syllabus, etc.				
5.	Ensure that training plans/			Ш	
	programs are updated				
	periodically.				
Cor	npleted By:		Date:	Clic	ck here to enter a date.

SECTION V: COMPLIANCE

- Compliance Assessment Worksheet
 - o Compliance Supplemental Worksheets Program Activities
 - § CPMT Management
 - § FAPT/MDT Management
 - § Family Engagement Planning
 - § Mandatory Uniform Assessment Instrument
 - § Intensive Care Coordination (ICC)
 - § Treatment Foster Care (TFC)
 - § Community-Based Behavioral Health Services
 - § Special Education (SPED)





- § Utilization Management/Utilization Review (UM/UR)
- § Records Management
- § Data Access, Integrity, and Security
- Compliance Supplemental Worksheets Fiscal Activities
 - § Client Eligibility
 - § Expenditure Eligibility
 - § Parental Contributions
 - § Budget and Monitoring
 - § "Carve-Out" of Allocation
 - § Administrative Funds
 - § Pool Fund Reimbursements
 - § Supplemental Requests
- Local CPMT Compliance Assessment Worksheet

SECTION V: COMPLIANCE COMPLIANCE ASSESSMENT WORKSHEET

The purpose of the Children's Services Act is to: "Ensure that services and funding are consistent with the Commonwealth's policies of preserving families and providing appropriate services in the least restrictive environment, while protecting the welfare of children and maintaining the safety of the public." Code of Virginia §2.2-2648 states that the Council shall "deny state funding to a locality, in accordance with subdivision 19, where the CPMT fails to provide services that comply with the Children's Services Act (§ 2.2-5200 et seq.), any other state law or policy, or any federal law pertaining to the provision of any service funded in accordance with §2.2-5211;"

Task Description	Describe activity performed to validate/verify assessment criteria. (May attach additional sheets, if		Is there evidence to demonstrate achievement of criteria? (May attach additional sheets, if needed)		
	needed)	Υ	N	N/A	COMMENTS
PROGRAM ACTIVITIES					
1. Review program activities of the selected audit period (e.g. most recent 12 months) to assess compliance with federal, state, and local laws, policies, and procedures that govern CSA services.					



	othor # . Chancel-artable Criticiscs & .	7.00							aye 20	
2.	Use the Compliance Supplemental Work Program Activities of reasonable facsimile	ksheet- or a								
	document the asses	ssment.								
3.	Itemize deficiencies	s identified.								
4.	Document CPMT di deficiencies and qu	ality								
	improvement plan.									
	CAL ACTIVITIES							Г		
5.	Review fiscal activit			L	J	Ш				
	selected audit perio	. •								
	recent 12 months) to compliance with fed									
	and local laws, police									
	procedures governi									
	fund expenditures.	ing cort poor								
6.	Document the asse	ssment			1	П	П			
	using the Complian	ce			_ '	_	ш			
	Supplemental Work									
	Fiscal Activities or a	reasonable								
	facsimile.									
7.	Itemize deficiencies	s identified.								
8.	Document CPMT di									
	deficiencies and qu	ality								
	improvement.									
Cor	npleted By:					Date	Clic	k here to er	nter a date.	
		pplemental	l Worksheets – Program Acti	vities:				GFMFN	Т	
No			state level compliance criteria. L							
			ed policies and procedures for add							
	DCEDURE		evel of compliance by the local Co						Teams	
			CSA laws, statutes, and policies es					Ü		
Ref	erence	Description					Com	pliance S	tatus	
							Full	Partial	Non	
CO	V <u>§ 2.2-5206</u>	The Commu	nity Policy and Management Tean	n shall n	nana	ge				
	the cooperative effort in each community to better serve the									
	needs of troubled and at-risk youths and their families and to									
	maximize the use of state and community resources. Every		ry							
such team s										
			interagency policies and procedu				Ш		Ш	
		commur	vision of services to children and	ганше	2 III I	115				
			interagency fiscal policies governir	าน ละเออง	s to th	ne l				
			ool of funds by the eligible popula				ш			
			ate access to funds for emergence							
		shelter o	•	,						



Page 29 Establish policies to assess the ability of parents or legal guardians to contribute financially to the cost of services to be provided and, when not specifically prohibited by federal or state law or regulation, provide for appropriate parental or legal guardian financial contribution, utilizing a standard sliding fee scale based upon ability to pay; Coordinate long-range, community-wide planning that ensures the development of resources and services needed by children and families in its community including consultation on the development of a community-based system of services established under § 16.1-309.3; Establish policies governing referrals and reviews of children and families to the family assessment and planning teams or a collaborative, multidisciplinary team process approved by the Council and a process to review the teams' recommendations and requests for funding; Establish quality assurance and accountability procedures for program utilization and funds management; Establish procedures for obtaining bids development of new services; Authorize and monitor the expenditure of funds by each family assessment and planning team or a collaborative, multidisciplinary team process approved by the Council; Manage funds in the interagency budget allocated to the community from the state pool of funds, the trust fund, and any other source 10. Submit grant proposals that benefit its community to the state trust fund and enter into contracts for the provision or operation of services upon approval of the participating governing bodies; Compliance Supplemental Worksheets – Program Activities: CPMT MANAGEMENT Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged to also review compliance with the locally established policies and procedures for administering local CSA programs. **PROCEDURE** Determine level of compliance by local Community Policy and Management Teams (CPMT) with CSA laws, statutes, and policies established by the SEC. Reference Description **Compliance Status** Full Partial Non COV § 2.2-5206 11. Serve as its community's liaison to the Office of Children's Services for At-Risk Youth and Families, reporting on its programmatic and fiscal operations and on its recommendations for improving the service system, including consideration of realignment of geographical boundaries for providing human services; 12. Collect and provide uniform data to the Council as requested by the Office of Children's Services for At-Risk Youth and Families in accordance with subdivision D 16 of § 2.2-2648;



Empowering communities to serve you	uth	F	Page 30
	13. Review and analyze data in management reports provided by the Office of Children's Services for At-Risk Youth and Families in accordance with subdivision D 18 of § 2.2-2648 to help evaluate child and family outcomes and public and private provider performance in the provision of services to children and families through the Children's Services Act program.		
	Every team shall also review local and statewide data provided in the management reports on the number of children served, children placed out of state, demographics, types of services provided, duration of services, service expenditures, child and family outcomes, and performance measures.		
	Additionally, teams shall track the utilization and performance of residential placements using data and management reports to develop and implement strategies for returning children placed outside of the Commonwealth, preventing placements, and reducing lengths of stay in residential programs for children who can appropriately and effectively be served in their home, relatives homes, family-like setting, or their community;		
	14. Administer funds pursuant to § 16.1-309.3;		
	15. Have authority, upon approval of the participating governing bodies, to enter into a contract with another community policy and management team to purchase coordination services provided that funds described as the state pool of funds under are not used § 2.2-5211;		

Compliance Supplemental Worksheets – Program Activities: CPMT MANAGEMENT							
	11 V						
Note: This document li	Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged to also review						
compliance with the locally established policies and procedures for administering local CSA programs.							
PROCEDURE	Determine level of compliance by local Community Policy and Management Teams (CPMT) with CSA laws, statutes, and policies established by the SEC.						
Reference	Description	Compliance Status					
		Full	Partial	Non			



The second of th	Felix I	I.	age 3 i
COV § 2.2-5206	16. Submit to the Department of Behavioral Health & Developmental Services information on children under the age of 14 and adolescents aged 14 through 17 for whom an admission to an acute care psychiatric or residential treatment facility licensed pursuant to Article 2 (§ 37.2-403 et seq.) of Chapter 4 of Title 37.2, exclusive of group homes, was sought but unable to be obtained by reporting entities. Such information shall be gathered from the family assessment and planning team or participating community agencies authorized in § 2.2-5207. Information to be submitted shall include: a.) The child or adolescents date of birth; b.) Date admission was attempted; and c.) Reason the patient could not be admitted into the hospital or facility.		
	17. Establish policies for providing intensive care coordination services for children who are at-risk of entering, or are placed in, residential care through the Children's Services Act program, consistent with guidelines developed pursuant to subdivision D 22 of § 2.2-2648.		
	18. Establish policies and procedures for appeals by youth and their families of decisions made by local Family Assessment and Planning Teams regarding services to be provided to the youth and family pursuant to an individual family services plan developed by the local Family Assessment and Planning Team. Such policies and procedures shall not apply to appeals made pursuant to § 63.2-915 or in accordance with the Individuals with Disabilities Education Act or federal or state laws or regulations governing the provision of medical assistance pursuant to Title XIX of the Social Security Act.		
COV § 2.2-5210 SEC Policy Manual and CSA User Guide Policy Manual, Section 3.2	19. Proceedings held to consider the appropriate provision of services and funding for a particular child, family or both who have been referred to FAPT/MDT shall be confidential and not open to the public, unless the child and family who are the subjects of the proceeding request, in writing, that it be open. All information about specific children and families obtained by the team members in the discharge of their responsibilities to the team shall be confidential.		

Compliance Supplemental Worksheets – Program Activities: CPMT MANAGMENT					
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review					
compliance with the locally established policies and procedures for administering local CSA programs.					
PROCEDURE Determine level of compliance by local Community Policy and Management Teams (CPMT) with CSA laws, statutes, and policies established by the SEC.					
Reference	Description	Compliance Status			
		Full	Partial	Non	



Empowering communities to serve youth Page 32

			ugc 02
COV § 2.2-5205 COV § 2.2-5207 SEC Policy Manual and CSA User Guide Policy Manual, Sections 3.1.1(d) 3.2.1(d)	20. Persons serving on the team who are parent representatives or who represent private organizations or associations of providers for children's or family services shall abstain from decision-making involving individual cases or agencies in which they have either a personal interest, as defined in § 2.2-3101 of the State and Local Government Conflict of Interests Act, or a fiduciary interest.		
COV § 2.2-2648	21. The Council may review and approve requests from		
SEC Policy Manual and	CPMTs to establish collaborative, multidisciplinary team		
CSA User Guide	("MDT") processes for children and families pursuant to		
Policy Manual,	COV § 2.2-5209. Consistent with the legislative and		
Sections 3.2.2 and 3.3	statutory goals of CSA and with the Children's Services		
	Practice Model that are cited herein, the Council will		
	approve all MDT requests that comply with the following		
	requirements:		
	a. Policies governing the MDT must be in writing and		
	made available for review by the SEC and OCS.	 	
	b. The policies must specify how the MDT's practices and		
	procedures align and integrate with those of the		
	CPMT's member agencies, and include assurances that		
	the membership of the MDT is family-driven.		
	Documented family team processes adopted by any		
	CPMT member agency (or agencies) can be included by		
	reference in the CPMT's MDT policy to satisfy this requirement.		
	c. The policies must explicitly authorize and set out a		
	process through which funding approval requests will		
	be submitted directly from the MDT to the CPMT.		
	22. CPMTs that adopt MDT policies complying with these		
	requirements may implement them, with full authority		
	provided under § 2.2-5207 and § 2.2-5209, provided that		
	they notify OCS of their intent to do so and make their		
	MDT policies available to OCS for review.		

Compliance Supplemental Worksheets – Program Activities: CPMT MANAGMENT				
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review				
compliance with the loca	lly established policies and procedures for administering loca	il CSA pro	ograms.	
PROCEDURE	Determine level of compliance by local Community Policy and Management Teams			
	(CPMT) with CSA laws, statutes, and policies established by the SEC.			
Reference	Description	Compliance Status		
		Full	Partial	Non
COV § 2.2-3707	23. <u>CPMT Meetings</u>			



A. All meetings of public bodies shall be open, except as provided in §§ 2.2-3707.01 and 2.2-3711. Nο meetina shall be conducted through telephonic. video. electronic other communication means where the members are not physically assembled to discuss or transact public business, except as provided in § 2.2-3708. 2.2-3708.1 or as may be specifically provided in Title 54.1 for the summary suspension of professional licenses. Every public body shall give notice of the date, time, and location of its meetings by: 1. Posting such notice on its official public government website, if any; 2. Placing such notice in a prominent public location at which notices are regularly posted: 3. Placing such notice at the office of the clerk of the public body or, in the case of a public body that has no clerk, at the office of the chief administrator. 24. The notice shall be posted at least three working days prior to the meeting. 25. Notice, reasonable under the circumstance, of special, emergency, or continued meetings shall be given contemporaneously with the notice provided to the members of the public body conducting the meeting. 26. At least one copy of the proposed agenda and all agenda packets and, unless exempt, all materials furnished to members of a public body for a meeting shall be made available for public inspection at the same time such documents are furnished to the members of the public body. 27. Minutes shall be recorded at all open meetings. However, minutes shall not be required to be taken at deliberations of (i) standing and other committees of the General Assembly; (ii) legislative interim study commissions and committees, including the Virginia Code Commission; (iii) study committees or commissions appointed by the Governor; or (iv) study commissions or study committees, or any other committees or subcommittees appointed by the governing bodies or school boards of counties, cities Compliance Supplemental Worksheets - Program Activities: CPMT MANAGMENT Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review compliance with the locally established policies and procedures for administering local CSA programs. PROCEDURE Determine level of compliance by local Community Policy and Management Teams (CPMT) with CSA laws, statutes, and policies established by the SEC. Description **Compliance Status** Reference Full Partial Non



Empowering communities to serve youth Page 34



wering communities to serve youth Page 35

			ago oo
COV § 2.2-3712	29. At the conclusion of any closed meeting, the public body holding such meeting shall immediately reconvene in an open meeting and shall take a roll call or other recorded vote to be included in the minutes of that body, certifying that to the best of each member's knowledge (i) only public business matters lawfully exempted from open meeting requirements under this chapter and (ii) only such public business matters as were identified in the motion by which the closed meeting was convened were heard, discussed or considered in the meeting by the public body. Any member of the public body who believes that there was a departure from the requirements of clauses (i) and (ii), shall so state prior to the vote, indicating the substance of the departure that, in his judgment, has taken place. The statement shall be recorded in the minutes of the public body.		
	30. Failure of the certification required by subsection D to receive the affirmative vote of a majority of the members of the public body present during a meeting shall not affect the validity or confidentiality of such meeting with respect to matters considered therein in compliance with the provisions of this chapter. The recorded vote and any statement made in connection therewith, shall upon proper authentication, constitute evidence in any proceeding brought to enforce the provisions of this chapter.		

Compliance Supplemental Worksheets – Program Activities: FAPT/MDT MANAGMENT					
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review					
compliance with the locally established policies and procedures for administering local CSA programs.					
PROCEDURE	Select a representative sample of all of FAPT/MDT referrals processed in the selected				
	audit period (e.g. most recent 12 months), documenting the sample selection				
	methodology. Review the file documentation for evidence of compliance with CSA				
	statutes, policies, and procedures as listed below. Attach a list of the FAPT/MDT				
	referrals selected for review. Document an explanation for any observations of partial				
	or non-compliance.				



Page 36 Compliance Status

Reference	Description	Compliance S		atus
		Full	Partial	Non
COV § 2.2-5208	The family assessment and planning team, in accordance with § 2.2-2648, shall assess the strengths and needs of troubled youths and families who are approved for referral to the team and identify and determine the complement of services required to meet these unique needs. FAPT/MDT Team, in accordance with policies developed by the CPMT shall:			
	Review referrals of youth and families to the team.			
	Provide for family participation in all aspects of assessment, planning, and implementation of services.			
	3. Provide for the participation of foster parents in the assessment, planning and implementation of services when a child has a program goal of permanent foster care or is in a long-term foster care placement. The case manager shall notify the foster parents of a troubled youth of the time and place of all assessment and planning meetings related to such youth. Such foster parents shall be given the opportunity to speak at the meeting or submit written testimony if the foster parents are unable to attend. The opinions of the foster parents shall be considered by FAPT/MDT in its deliberations.			
	4. Develop an individual family services plan (IFSP) for youths and families reviewed by the Team that provides for appropriate and cost-effective services;			
	5. Identify children who are at risk of entering, or are placed in, residential care through the CSA program who can be appropriately and effectively served in their homes, relatives' homes, family-like settings, and communities. For each child entering or in residential care, in accordance with the policies of the CPMT developed pursuant to subdivision 17 of § 2.2-5206, the FAPT or approved alternative MDT, in collaboration with the family, shall (i) identify the strengths and needs of the child and his family through conducting or reviewing comprehensive assessments, including but not limited to information gathered through the mandatory uniform assessment instrument			
Compliance Supp	lemental Worksheets – Program Activities: FAPT/I	MDT M	ANAGM	ENT
Note: This document lis	ts only the state level compliance criteria. Local CPMTs a	re encou	uraged als	
	ly established policies and procedures for administering loca			1 J
PROCEDURE	period (e.g. most recent 12 months), documenting the sam Review the file documentation for evidence of compliance and procedures as listed below. Attach a list of the FAPT	lect a representative sample of all FAPT/MDT referrals processed in the selected audit riod (e.g. most recent 12 months), documenting the sample selection methodology. view the file documentation for evidence of compliance with CSA statutes, policies, d procedures as listed below. Attach a list of the FAPT/MDT referrals selected for view. Document an explanation for any observations of partial or non-compliance.		
Reference	Description	Co	mpliance	Statur
IVELET CHICE	Description	Full	Partial	



mpowering communities to serve youth Page 37

empowering communities to serve youth		Pa	je 37
COV § 2.2-5208	(ii) identify specific services and supports necessary to meet the identified needs of the child and his family building upon the identified strengths, (iii) implement a plan for returning the youth to his home, relative's home, family-like setting, or community at the earliest appropriate time that addresses his needs, including identification of public or private community-based services to support the youth and his family during transition to community-based care, and (iv) provide regular monitoring and utilization review of the services and residential placement for the child to determine whether the services and placement continue to provide the most appropriate and effective services for the child and his family.		
	6. Where parental or legal guardian financial contribution is not specifically prohibited by federal or state law or regulation, or has not been ordered by the court or by the DCSE, assess the ability of parents or legal guardians, utilizing a standard sliding fee scale, based upon ability to pay, to contribute financially to the cost of services to be provided and provide for appropriate financial contribution from parents or legal guardians in the IFSP.		
	7. Refer the youth and family to community agencies and resources in accordance with the individual family services plan.		
	8. Recommend to the community policy and management team expenditures from the local allocation of the state pool of funds; and		
	9. Designate a person who is responsible for monitoring and reporting, as appropriate, on the progress being made in fulfilling the individual family services plan developed for each youth and family, such reports to be made to the team or the responsible local agencies.		

Compliance Supplemental Worksheets – Program Activities:				
FAMILY ENGAGEMENT PLANNING				
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review				
compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Determine whether a family engagement policy and procedure has been established by			
	the CPMT. Review the established policy and procedure to verify existence of the			
required elements. Links to family engagement policy and related guidance are included				
for reference. Document an explanation for any observations of partial or non-				
	compliance and include as an attachment to this document.			



Reference	Description	Compliance Status		Status
		Full	Partial	Non
SEC Policy Manual and CSA User Guide Policy Manual, Section 3.3	1. CPMTs are responsible for developing policies and procedures, including those that govern any FAPT and/or authorized MDT within their jurisdiction, to provide for family participation in all aspects of assessment, planning and implementation of [CSA] services. (COV § 2.2-5208). The Council maintains that any reasonable definition of this legislative requirement to provide for family participation must go beyond simply inviting family members to attend FAPT/MDT meetings and informing them about the decisions made through the FAPT/MDT process.			
	2. Family members whose participation must be provided for through CPMT policies and practices include those who are impacted by or involved in the delivery of such services. Efforts must be made to include: (see full list in the policy manual).			
	3. CPMTs must have written policies for FAPT/MDT agencies that outline the processes that will insure the best chance of family involvement.			
	4. The CPMT is responsible for providing policies for FAPTs/MDTs that insure consistent, efficient, and effective CSA services to children and their families. Redundant or duplicative processes must be streamlined across child-serving agencies to promote family engagement but CPMT policy also must describe how they align and integrate with those of the CPMT's member agencies.			
	5. Family involvement and participation are most effective when the process is guided and driven by the youth and family; when the youth and family identify strengths and needs to be addressed; when the agencies involved are represented by staff who know, are known by, and are accepted by the youth and family; and when the youth and family participate in all aspects of assessment, planning and implementation of services. COV § 2.2-5207 provides a process for and encourages the formation of child- and family-specific teams through a locality's FAPT and/or MDT processes.			

Compliance Supplemental Worksheets – Program Activities:				
	FAMILY ENGAGEMENT PLANNING			
Note: This document lis	ts only the state level compliance criteria. Local CPMTs are	e encouraged also review		
compliance with the loca	compliance with the locally established policies and procedures for administering local CSA programs.			
Determine whether a family engagement policy and procedure has been established by the CPMT. Review the established policy and procedure to verify existence of the required elements. Links to family engagement policy and related guidance are included for reference. Document an explanation for any observations of partial or non-compliance and include as an attachment to this document.				
Reference	Description	Compliance Status		



		Full	Partial	Non
SEC Policy Manual and CSA User Guide Policy Manual, Section 3.3	6. CPMTs are responsible for instituting policies and practices that inform, prepare, and support family members for their participation in CSA, throughout the duration of their CSA services. This should be accomplished through communication and interaction methods that are appropriate to the family's cultural and linguistic needs and preferences, including providing written material to family members to understand their rights and responsibilities with respect to CSA services; and if they are fully informed about and prepared to participate in the assessment, planning and service delivery process in their locality.			

Compliance Supplemental Worksheets – Program Activities: MANDATORY UNIFORM ASSESSMENT INSTRUMENT				
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	Select a representative sample of all FAPT/MDT referrals processed in the selected audit period (e.g. most recent 12 months), documenting the sample selection methodology. Review the file documentation for evidence of compliance with CSA statutes, policies, and procedures as listed below. Attach a list of the FAPT/MDT referrals selected for review. Document an explanation for any observations of partial or non-compliance.			
Reference	Description	Compliance Status		
		Full	Partial	Non



SEC Policy Manual and The Child and Adolescent Needs and Strength **CSA User Guide** Assessment (CANS) shall be the mandatory uniform Policy Manual, Section assessment instrument for children and youth receiving 3.6 services funded through the state pool. All children receiving CSA state pool funded services shall have CANS assessments completed in accordance with the parameters specified in this policy. Any child and family receiving CSA funded services shall be administered the CANS assessment. The Initial CANS is required to determine and/or support the child's eligibility for CSA consistent with the statutory requirement in § 2.2-5212 The Initial CANS must be completed prior to the initiation of CSA-funded services described on a service plan (e.g., Individual Family Service Plan, Individualized Education Program, or Foster Care Plan), with exception (14 days) for emergency services and placements as provided for in § 2.2-5209 The CANS assessment is required annually. "Annually" is defined as within 60 calendar days of the anniversary date of the Initial CANS or subsequent Annual CANS, meaning the reassessment may fall 60 days prior to, on the date of, or 60 calendar days subsequent to the anniversary of the previous annual assessment date. The Reassessment version of the CANS may be used for the version of the CANS may be used for the Annual assessment. Local governments shall have the discretion to use either the Comprehensive version or the Reassessment version of the CANS for the Annual assessment. The CANS completed within the timeframe noted above shall be referred to as the "Annual CANS." Local policy adopted by the Community Policy and Management Team (CPMT) shall direct the frequency of reassessment of the CANS between the one year intervals of required Annual CANS unless otherwise required by another funding source (e.g. Medicaid). Compliance Supplemental Worksheets – Program Activities: MANDATORY UNIFORM ASSESSMENT INSTRUMENT Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review compliance with the locally established policies and procedures for administering local CSA programs. **PROCEDURE** Select a representative sample of all FAPT/MDT referrals processed in the selected audit period (e.g. most recent 12 months), documenting the sample selection methodology. Review the file documentation for evidence of compliance with CSA statutes, policies, and procedures as listed below. Attach a list of the FAPT/MDT referrals selected for

review. Document an explanation for any observations of partial or non-compliance.

Compliance Status

Non

Partial

Full

Description

Reference



Impowering communities to serve youth Page 41

SEC Policy Manual and	8.	The	e Discharge CANS shall be the Comprehensive version		
CSA User Guide		of t	he CANS.		
Policy Manual, Section		a.	Discharge CANS are required only when a child's		
3.6			CSA case is closed. A CPMT may opt to complete a		
			Discharge CANS when transferring a case to another		
			locality according to local written policy.		
		b.	The Discharge CANS may be done 90 days prior to,		
			at the time of, or within 90 days following either the		
			completion of all CSA-funded services, or final FAPT		
			review.		
		C.	A Discharge CANS is not required in any of the		
			following situations:		
			i. when a child and family receive CSA-funded		
			services for less than 30 calendar days. An		
			Initial CANS is required in such instances.		
			ii. at the time of transfer of services from one		
			locality to another. The receiving locality will		
			complete CANS as required per their local		
			schedule.		
			iii. when one service ends, but the child and/or		
			family continue to receive other CSA-funded		
			services.		

Compliance Supplemental Worksheets – Program Activities: INTENSIVE CARE COORDINATION						
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review						
compliance with the loca	lly established policies and procedures for administering local	CSA prog	jrams.			
PROCEDURE	Determine whether an intensive care coordination (ICC) policy established by the CPMT. Review the established policy existence of the required elements. Select a representative occurring in the selected audit period (e.g. most recent 12 sample selection methodology, and verify compliance. Links guidance are included for reference. Document an explanation partial or non-compliance and include as an attachment to the	and prosample of months to ICC pon for an	ocedure to of all ICC re s), docume oolicy and y observat	verify eferrals ent the related		
Deference						
Reference	Description		pliance St			
		Full	Partial	Non		



Empowering communities to serve youth		ı a	ge 42
Appropriation Act Chapter 836, 2017 General Assembly Session	1. At the direction of the State Executive Council, local Community Policy and Management Teams (CPMTs) and Community Services Boards (CSBs) shall work collaboratively in their service areas to develop a local plan for intensive care coordination (ICC) services that best meets the needs of the children and families. If there is more than one CPMT in the CSB's service area, the CPMTs and the CSB may work together as a region to develop a plan for ICC services. Local CPMTs and CSBs shall also work together to determine the most appropriate and cost-effective provider of ICC services for children in their community who are placed in, or atrisk of being placed in, residential care through the Children's Services Act for At-Risk Youth and Families program, in accordance with guidelines developed by the State Executive Council.		
SEC Policy Manual and CSA User Guide Policy Manual, Section 6.1	 Population to be Served by ICC a. Youth shall be identified for ICC by the FAPT. Eligible youth shall include:		
	3. Providers of ICC shall meet the following staffing requirements:		
	a. Employ at least one supervisory/management staff who has documentation establishing completion of annual training in the national model of "High Fidelity Wraparound" as required for supervisors and management/ administrators (such documentation shall be maintained in the individual's personnel file.		

Compliance Supplemental Worksheets – Program Activities: INTENSIVE CARE COORDINATION						
Note: This document lis	Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review					
compliance with the local	lly established policies and procedures for administering local	CSA prog	jrams.			
PROCEDURE	Determine whether an intensive care coordination (ICC) policy established by the CPMT. Review the established policy existence of the required elements. Select a representative occurring in the selected audit period (e.g. most recent 12 sample selection methodology, and verify compliance. Links guidance are included for reference. Document an explanation partial or non-compliance and include as an attachment to this	and prome sample months to ICC pon for an	ocedure to e of ICC re s), docume policy and y observat	verify eferrals ent the related		
Reference	Description	Compliance Status				
		Full	Partial	Non		



owering communities to serve youth Page 43

SEC Policy Manual and	3. Providers of ICC shall meet the following staffing			J	
CSA User Guide	requirements:				
Policy Manual, Section 6.1	b. Employ at least one staff member who has documentation establishing completion of annual training in the national model of "High Fidelity Wraparound" as required for practitioners (i.e., Intensive Care Coordinators). Such documentation shall be maintained in the individual's personnel file.				
	c. ICC shall be provided by Intensive Care Coordinators who possess a Bachelor's degree with at least two years of direct, clinical experiences providing children's mental health services to children with a mental health diagnosis.				
	 d. Intensive Care Coordinators shall complete training in the national model of "High Fidelity Wraparound" as required for practitioners. 				
	e. Intensive Care Coordinators shall participate in ongoing coaching activities.				
	f. Supervisors of ICC shall possess a Master's degree in social work, counseling, psychology, sociology, special education, human, childe, or family development, cognitive or behavioral sciences, marriage and family therapy, art or music therapy with at least four years of direct, clinical experience in providing children's mental health services to children with a mental health diagnosis.				
	4. Providers of ICC shall meet the following staffing requirements (continued):				
	a. Supervisors shall either be licensed mental health professionals (as that term is defined in 12 VAC35- 1015-20) or a documented Resident or Supervisee of the Virginia Board of Counseling, Psychology, or Social Work with specific clinical duties at a specific location pre-approved in writing by the applicable Board.				
		•			
Compliance Supplem	ental Worksheets – Program Activities: INTENSIVE C	CARE CO	ORDINA	ATION	
	ts only the state level compliance criteria. Local CPMTs are ly established policies and procedures for administering local			review	
PROCEDURE	Determine whether an intensive care coordination (ICC) policy and procedure has been established by the CPMT. Review the established policy and procedure to verify existence of the required elements. Select a representative sample of all ICC referrals occurring in the selected audit period (e.g. most recent 12 months), document the sample selection methodology, and verify compliance. Links to ICC policy and related guidance are included for reference. Document an explanation for any observations of partial or non-compliance and include as an attachment to this document.				
				-	
Reference	Description		pliance St		
		Full	Partial	Non	

SEC Policy Manual and CSA User Guide Policy Manual, Section 6.1	 5. Providers of ICC shall meet the following staffing requirements (continued): b. Supervisors of ICC shall complete training in the national model of "High Fidelity Wraparound" as required for supervisors and management/administrators. 		
	c. Shall ensure supervisions of all Intensive Care Coordinators to include clinical supervision at least once per week. All supervision must be documented to include the date, begin time, end time, topics discussed, and signature and credentials of the supervisor.		
	d. Training in the national model of "High Fidelity Wraparound" shall be required for all Intensive Care Coordinators and Supervisors including participation in annual refresher training.		

Compliance Supplemental Worksheets – Program Activities: TREATMENT FOSTER CARE					
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review					
compliance with the local	ly established policies and procedures for administering local	CSA prog	jrams.		
PROCEDURE	Review the established policy and procedure to verify com				
	elements. Select a representative sample of client referrals		0		
	audit period (e.g. most recent 12 months), document the samp				
	and verify compliance. Links to Treatment Foster Care policy a				
	Document an explanation for any observations of partial or no	n-compl	iance and	include	
	as an attachment to this document.				
Reference	Description	Com	pliance St	atus	
		Full	Partial	Non	
SEC Policy Manual and	Effective July 1, 2015, when purchasing foster care services				
CSA User Guide	through a licensed child placing agency, Community Policy				
	and Management Teams shall ensure that levels of foster				



mpowering communities to serve youth Page 45

Policy Manual, Section	care services are appropriately matched to the individual	
6.2	needs of a child or youth in accordance with the SEC	
	approved Guidelines for Determining Levels of Care for	
	Foster Care Placement with LCPA-Revised May 2015.	

Compliance Supplemental Worksheets – Program Activities:				
	COMMUNITY-BASED BEHAVIORAL HEALTH SERVICE	S		
Note: This document lis	ts only the state level compliance criteria. Local CPMTs are	encour	aged also	review
compliance with the loca	lly established policies and procedures for administering local	CSA prog	jrams.	
PROCEDURE	Review the established policy to verify local compliance wit	h the re	quired ele	ments.
	Select a representative sample of client referrals occurring in the selected audit period			
	(e.g. most recent 12 months), document the sample selection	n method	dology, and	d verify
	compliance. Links to community based behavioral health servi	ices polic	y are inclu	ded for
	reference. Document an explanation for any observations of	partial o	r non-com	pliance
	and include as an attachment to this document.			
Reference	Description	Com	pliance St	atus
		Full	Partial	Non
SEC Policy Manual and	The term "community-based behavioral health services"			
CSA User Guide	shall apply and refer to the following DMAS-regulated			

Policy Manual, Section 6.3	services: Intensive In-Home, Therapeutic Day Treatment, and Mental Health Support Services.		9
SEC Policy Manual and CSA User Guide Policy Manual, Section 6.3	1. For Medicaid eligible children and youth: State Pool Funds shall not be used to purchase community-based behavioral health services for a Medicaid eligible client. Children and youth in crisis shall be referred to emergency services. It is not the intent of this policy to prevent the use of Pool Funds to purchase non-behavioral health services necessary to meet the social, educational, or safety needs of Medicaid eligible children, youth, and families.		
	2. For children and youth not eligible for Medicaid: For children and youth for whom community-based behavioral health services will be purchased with Pool Funds, the FAPT shall maintain documentation that the child or youth meets the criteria established by DMAS regulations for the specific community-based behavioral health service to be provided. This documentation shall include the signature and written approval of a licensed mental health professional. The licensed mental health professional shall state his/her credentials on such signed written approval and shall not be a supervisor of or the provider of the service for which approval is given.		
	3. State Pool Funds may be used to purchase an independent clinical assessment conducted in accordance with DMAS requirements for such assessment.		

Compliance Supplemental Worksheets – Program Activities: SPECIAL EDUCATION (SPED)					
Note: This document list	Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review				
compliance with the local	ly established policies and procedures for administering local (CSA prog	jrams.		
PROCEDURE	Select a representative sample of all FAPT/MDT referrals mad	e by loca	al school d	ivisions	
	occurring in the selected audit period (e.g. most recent 12		•		
	sample selection methodology, and verify compliance. Links t		,		
	guidance are included for reference. Document an explanation		,	tions of	
	partial or non-compliance and include as an attachment to thi	s docum	ent.		
Reference	Description	Com	pliance St	atus	
		Full	Partial	Non	
COV § 2.2-5211	1. The target population shall be the following:				
	a. Children and youth placed for purposes of special				
	education in approved private school educational				
	programs previously funded by the Department of				
	Education through private tuition assistance.				



wering communities to serve youth Page 47 b. Children and youth with disabilities placed by local social services agencies or the Department of Juvenile Justice in private residential facilities across jurisdictional lines in private, special education day schools, if the individualized education program (IEP) indicates such school is the appropriate placement while living in foster homes or child-caring facilities, previously funded by the Department of Education through the Interagency Assistance Fund for Noneducational Placements of Handicapped Children. COV § 2.2-5211 Item D Further, in any instance that an individual 18 through 21 years of age, inclusive, who is eligible for funding from the state pool and is properly defined as a school-aged child with disabilities pursuant to § 22.1-213 is placed by a local social service agency that has custody across jurisdictional lines in a group home in the Commonwealth and the individual's IEP, as prepared by the placing jurisdiction, indicates that a private day school placement is the appropriate educational program for such individual, the financial and legal responsibility for the individual's special education services and IEP shall remain, in compliance with the provisions of federal law, Article 2 (§ 22.1-213) of Chapter 13 of Title 22.1, and the Board of Education regulations, the responsibility of the placing jurisdiction until the individual reaches the age of 21, inclusive, or is no longer eligible for special education services. The financial and legal responsibility for such special education services shall remain with the placing jurisdiction, unless the placing jurisdiction has transitioned all appropriate services with the individual." COV § 2.2-5211D.

Compliance Supplemental Worksheets - Program Activities: SPECIAL EDUCATION (SPED)								
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review								
compliance with the local	lly established policies and procedures for administering local (CSA prog	jrams.					
PROCEDURE	Select a representative sample of all FAPT/MDT referrals made by local school divisions							
	occurring in the selected audit period (e.g. most recent 12 months), document the							
	sample selection methodology; and verify compliance. Links t	io SPED p	oolicy and	related				
	guidance are included for reference. Document an explanation for any observations of							
	partial or non-compliance and include as an attachment to this document.							
Reference	Description Compliance Status							
		Full	Partial	Non				
SEC Policy Manual and	3. The special education mandate cited in COV § 2.2-5211							
CSA User Guide	B1 may be utilized to fund non-residential services in the							
Policy Manual, Section	home and community for a student with a disability							
4.1.3	when the needs associated with his/her disability extend							
	heyond the school setting and threaten the student's							



mpowering communities to serve youth Page 48

	<u> </u>
ability to be maintained in the home, community, or	
school setting.	

Compliance Supplemental Worksheets Program Activities:							
U	UTILIZATION MANAGEMENT AND UTILIZATION REVIEW						
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review							
compliance with the locally established policies and procedures for administering local CSA programs.							
PROCEDURE Determine whether a utilization management/utilization review (UM/UR) plan has been established by the CPMT. Review the established policy and procedure to verify existence of the required elements. Select a representative sample of all of active CSA files, documenting the sample selection methodology, and verify compliance with the approved UM/UR plan. Document an explanation for any observations of partial or noncompliance and include as an attachment to this document.							
Reference	Description	Compliance Status					
		Full	Partial	Non			



mpowering communities to serve youth Page 49

Appropriation Act Chapter 836, 2017 General Assembly Session	Childr utiliza use o mana	locality receiving funds for activities under the ren's Services Act shall have a locally determined ation management plan following the guidelines or f a process approved by the Council for utilization gement, covering all CSA funded services; COV § 648 D15		
	provid Childr specif served reside propo	ng a secure electronic site, each locality shall also de information as required by the Office of en's Services to include, but not be limited to case ic information, expenditures, number of youth d in specific CSA activities, length of stay for ents in core licensed residential facilities, and ortion of youth placed in treatment settings sted by the uniform assessment instrument.		

Compliance Supplemental Worksheets – Program Activities: RECORDS MANAGEMENT											
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review											
compliance with the locally established policies and procedures for administering local CSA programs.											
PROCEDURE	1.	Determine	whether	the	CPMT	has	established	records	manag	gement	
	policy/procedures. See links for state records management policies.										
	2. Review documentation evidencing records destruction schedules were completed.										
	3. Select a representative sample of client files; assess compliance with stated										
	١.	requirements.									
	4.	4. Document an explanation for any observations of partial or non-compliance and									
include as an attachment to this document.											
Reference	ription				Compliance Status						
								Full	Partial	Non	



Empowering communities to serve youth Page 50

Carlo Control M. Charles Standard Control Co.			aye 50
Title 42.1. Libraries » Chapter 7. Virginia Public Records Act Records Management Retention Schedules, General Schedules for Localities GS-15 and GS-19	This schedule is continuing authority under the provisions of the Virginia Public Records Act, § 42.1-76, et seq. of the <i>Code of Virginia</i> for the retention and disposition of the records as stated on the attached page(s). This schedule is used in conjunction with the Certificate of Records Destruction (RM-3 Form). A signed RM-3 Form must be approved by the designated records officer and on file in the agency or locality before records can be destroyed. After the records are destroyed, the original signed RM-3 Form must be sent to Library of Virginia.		
Library of Virginia, Records Management Retention Schedules, General Schedules for Localities GS-19, Administrative Records (April 2017)	Annual Disclosure of Economic Interests This series consists of the disclosure of economic interest forms filed by members of governing bodies, commissions, and boards. COV 2.2-3115; COV 2.2-3117; COV 2.2-3115C Series No. 010008 – 5 years after end of calendar year; confidential destruction.		
``	Minutes: Entity having Enforcement, Regulatory, or Decision Powers This series documents the proceedings of meetings of boards, councils, conferences, committees, offices, and other groups having enforcement, regulatory or decision powers. This series includes indexes to minutes. Series 010029 Permanent in Agency.		
Library of Virginia, Records Management Retention Schedules, General Schedules for Localities <u>GS-15</u> , Social Services (Feb 2012)	3. Comprehensive Services Records This series documents services to high-risk youth as part of the Comprehensive Services Act (CSA). This series may include, but is not limited to: counseling records, court-ordered program placement, and payment for foster care. Code of Virginia § 2.2-5206 and § 2.2-5208. Series No. 000174 - Retain 3 years after last review then destroy in compliance with No. 8 on the schedule cover page.		

Compliance Supplemental Worksheets – Program Activities: RECORDS MANAGEMENT											
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review											
compliance with the lo	cally	established	policies and	l proce	dures fo	or adm	inistering	local	CSA pro	grams.	
PROCEDURE	1.	Determine	whether	the	CPMT	has	establish	ned	records	manag	gement
		policy/proce	edures. See	e links f	for state	record	ls manage	ment	t policies.		
	2.	Review doc	umentation	evider	ncing red	cords d	estructior	ı sche	edules we	ere comp	leted.
	3.	Select a re	epresentativ	e san	nple of	client	files; ass	sess	complian	ce with	stated
		requiremen	ts.								
	4.	Document a	an explanat	tion fo	r any ol	bservat	ions of p	artial	or non-	complian	ce and
		include as a	n attachme	nt to tl	his docu	ment.					
Reference	Des	scription							Compliance Status		
									Full	Partial	Non





				uge o i
Client Specific Records				
COV § 2.2-2648	4.	All client-specific information shall remain confidential and only non-identifying aggregate demographic, service, and expenditure information shall be made available to the public.		
COV § 2.2-5210	5.	All public agencies that have served a family or treated a child referred to FAPT/MDT shall cooperate with this team. The agency that refers a youth and family to the team shall be responsible for obtaining the consent required to share agency client information with the team. After obtaining the proper consent, all agencies shall promptly deliver, upon request and without charge, such records of services, treatment or education of the family or child as are necessary for a full and informed assessment by the team.		
	6.	Proceedings held to consider the appropriate provision of services and funding for a particular child or family or both who have been referred to the Family Assessment and Planning Team/Multi-Disciplinary Team and whose case is being assessed by this team or reviewed by the Community Management and Planning Team shall be confidential and not open to the public, unless the child and family who are the subjects of the proceeding request, in writing, that it be open. All information about specific children and families obtained by the team members in the discharge of their responsibilities to the team shall be confidential.		
	7.	Utilizing a secure electronic database, the CPMT and the FAPT/MDT shall provide the Office of Children's Services with client-specific information from the mandatory uniform assessment and information in accordance with subdivision D 11 of § 2.2-2648.		

Compliance Supplemental Worksheets – Program Activities: RECORDS MANAGEMENT					
Note: This document	lists only the state level compliance criteria. Local CPMTs are	encouraged also review			
compliance with the lo	cally established policies and procedures for administering local	CSA programs.			
PROCEDURE	1. Determine whether the CPMT has established a	records management			
	policy/procedure. Verify existence of state required eler	ments. Links to records			
	management policy are included for reference.				
	2. Review records retention files for documentation of	completed destruction			
	schedules (if applicable).				
	3. Select a representative sample of client case files and assess				
	4. Document an explanation for any observations of partial	or non-compliance and			
	include as an attachment to this document.				
Reference	Description	Compliance Status			



ng communities to serve youth Page 52

		Full	Partial	Non
SEC Policy Manual and CSA User Guide Policy Manual, Section 3.5	8. Each CPMT shall ensure collection of child specific documentation to demonstrate compliance with the CSA. Such documentation shall include, at minimum, the following: 1. Case Manager designation			
	Parent/guardian consent to release information			
	3. Assessment data, including completed CANS			
	4. Parental co-payment assessed			
	5. Service Plan			
	Desired outcomes and time frames			
	7. Identification of services			
	8. FAPT or MDT recommendations			
	 Parent/Guardian participation and consent to service plan 			
	10. CPMT authorization			
	11. Signed vendor contract			
	12. Vendor treatment plan(s)			
	13. Vendor progress report(s)			
	14. Utilization review data			
	15. Updated Service Plan(s)			

Compliance Supplemental Worksheets – Program Activities:						
DATA ACCESS, INTEGRITY, AND SECURITY						
Note: This section includes some compliance criteria that are not cited in CSA laws, statutes, and/or policies adopted by the SEC. However, they represent internal control activities established by the Virginia Information Technology Agency to govern information technology practices that are applicable to CSA operations. Non-compliance with these criteria represents a significant breakdown of internal controls established to ensure data integrity and security.						
PROCEDURE	 Determine whether the CPMT has established and/or adopted data security policies and procedures to ensure integrity and validity of the data collected and that access is limited to authorized personnel. Select a sample of CANVaS users and Pool Fund Report Preparers. Review data security activities for verification that policies/procedures/practices are working as intended. 					



mpowering communities to serve youth Page 53

				<u>,</u>		
	3. Document an explanation for any observations of partial or non-compliance and include as an attachment to this document.					
Reference	Description	Compliance Status				
		Full	Partial	Non		
Virginia Information	The policy of the COV is to secure its electronic information					
Technology Agency	using methods based on the sensitivity of the information and					
IT Information Security	the risks to which the information are subject, including the					
Policy (SEC 519-	dependence of critical agency business processes on the					
<u>00)</u> (06/17/2014) - (information and related systems.					
Word version)						
Virginia Information	2.11. IT System Users					
Technology Agency	All users of COV IT systems including, but not limited to,					
IT Information Security	employees and contractors are responsible for the following:					
Standard (SEC501-	1. Reading and complying with agency information security					
<u>09.1)</u> (12/08/2016) - (program requirements.					
Word version)	2. Reporting breaches of IT security, actual or suspected, to					
	their agency management and/or the CISO.					
	3. Taking reasonable and prudent steps to protect the					
	security of IT systems and data to which they have access.					
SEC Policy Manual and	CANVAS 2.0					
CSA User Guide	The Office of Children's Services operates a secure software					
Policy Manual,	platform, CANVaS 2.0, for the use of all CSA programs across the					
Section 3.6	Commonwealth.					
	1. Only employees of local government agencies (local					
	department of social services, court services unit, school					
	divisions, community services boards/behavioral health					
	authorities, and CSA offices) may create accounts in					
	CANVaS 2.0 to carry out their job responsibilities in working					
	with children and families.					
	2. Prior to account creation, all users requesting access shall	П				
	agree to the terms of the User Agreement required to					
	access the CANVaS 2.0 site. The agreement addresses					
	access, security and confidentiality, and closure					
	(completion) of assessments within a specified time frame.					

Compliance Supplemental Worksheets – Program Activities DATA ACCESS, INTEGRITY, AND SECURITY

Note: This section includes compliance criteria that are not cited in CSA laws, statutes, and/or policies adopted by the SEC. The criteria below are internal control activities established by state agencies (Virginia Information Technology Agency and the Office of Children's Services) to govern information technology practices that are applicable to CSA operations. Non-compliance with these criteria represents a significant breakdown of internal controls established to ensure data integrity and security.

PROCEDURE

- 1. Determine whether the CPMT has established and/or adopted data security policies and procedures to ensure confidentiality of sensitive CSA information.
- 2. Select a sample of CANVaS users and Pool Fund Report Preparers. Review data security activities for verification that policies/procedures/practices are working as intended.
- 3. Document an explanation for any observations of partial or non-compliance and include as an attachment to this document.





Reference	Description	Con	npliance St	atus		
		Full	Partial	Non		
SEC Policy Manual and	3. Any individual who administers the CANS shall be					
CSA User Guide	appropriately certified on the use of the assessment.					
Policy Manual,	"Appropriately certified" means the individual has:					
Section 3.6	a. Completed one or more of the Virginia CSA training					
	courses offered on the Praed Foundation CANS training					
	and certification site;					
	b. Attained a score of 70 percent or higher on the					
	certification exam;					
	c. Received a certificate granted by the Praed Foundation					
	for the approved time frame of one year from the date					
	of certification; and					
	d. Administers the CANS only during the approved time					
	frame of his or her certification.					
	4. CANS completed by individuals who are not appropriately					
	certified are not valid and shall not be used for any purpose,					
	including service planning.					
	5. Paper CANS score sheets may only be used if the individual					
	administering the CANS is					
	a. Appropriately certified, and					
	b. The information from the score sheet is entered into					
	CANVaS within 60 days by the assessor or an					
	authorized data entry person.					
	6. Sharing of specific information such as ratings of items on a					
	certification vignette to enable another individual to pass					
	the certification exam is prohibited. Individuals who share					
	or receive such information may lose access to CANVaS 2.0					
	at the discretion of the Office of Children's Services.					

Compliance Supplemental Worksheets – Fiscal Activities: POOL FUND CLIENT ELIGIBILITY						
Note: This document lis	ts only the state level compliance criteria. Local CPMTs are	encour	aged also	review		
compliance with the loca	Illy established policies and procedures for administering loca	I CSA pro	ograms.			
PROCEDURE	Select a representative sample of all FAPT/MDT referrals processed in the selected					
	audit period (e.g. most recent 12 months), documentii	0	•			
	methodology. Review the file documentation for evidence	e of com	pliance w	ith CSA		
	statutes, policies, and procedures as listed below. Attach	n a list d	of the FAF	T/MDT		
	referrals selected for review. Document an explanation for a	any obse	rvations of	f partial		
	or non-compliance.					
Reference	Description	Compliance Status				
		Full	Partial	Non		



Page 55 In order to be eligible for funding for services through the COV § 2.2-5212 state pool of funds, a youth, or family with a child, shall meet one or more of the criteria specified in subdivisions 1 through 4 and shall be determined through the use of a uniform assessment instrument and process and by policies of the CPMT to have access to these funds. The child or youth has emotional or behavioral problems that: a. Have persisted over a significant period of time or, though only in evidence for a short period of time, are of such a critical nature that intervention is warranted; b. Are significantly disabling and are present in several community settings, such as at home, in school or with peers; and c. Require services or resources that are unavailable or inaccessible, or that are beyond the normal agency services or routine collaborative processes agencies, or require coordinated interventions by at least two agencies. The child or youth has emotional or behavior problems, or both, and currently is in, or is at imminent risk of entering, purchased residential care. In addition, the child or youth requires services or resources that are beyond normal agency services or routine collaborative processes across agencies, and requires coordinated services by at least two agencies. The child or youth requires placement for purposes of special education in approved private school educational programs. The child or youth requires foster care services as defined in § 63.2-905. For purposes of determining eligibility for the state pool of funds, "child" or "youth" means (i) a person younger than 18 years of age or (ii) any individual through 21 years of age who is otherwise eligible for mandated services of the participating state agencies including special education and foster care services.

Compliance Supplemental Worksheets – Fiscal Activities: POOL FUND CLIENT ELIGIBILITY							
	ts only the state level compliance criteria. Local CPMTs are			review			
compliance with the local	lly established policies and procedures for administering loca	ıl CSA pro	ograms.				
PROCEDURE	Select a representative sample of all FAPT/MDT referrals processed in the selected audit period (e.g. most recent 12 months), documenting the sample selection methodology. Review the file documentation for evidence of compliance with CSA statutes, policies, and procedures as listed below. Attach a list of the FAPT/MDT referrals selected for review. Document an explanation for any observations of partial or non-compliance.						
Reference	Description	Com	pliance St	atus			
		Full	Partial	Non			





and the state of t			age 50
COV <u>§ 2.2-5211</u> Item B	The state pool shall consist of funds that serve the target populations identified in subdivisions 1 through 5 of this subsection in the purchase of residential and nonresidential services for children and youth. References to funding sources and current placement authority for the targeted populations of children and youth are for the purpose of accounting for the funds in the pool. It is not intended that children and youth be categorized by individual funding streams in order to access services. The target population shall be the following:		
	1. Children and youth placed for purposes of special education in approved private school educational programs, previously funded by the Department of Education through private tuition assistance;		
	2. Children and youth with disabilities placed by local social services agencies or the Department of Juvenile Justice in private residential facilities or across jurisdictional lines in private, special education day schools, if the individualized education program indicates such school is the appropriate placement while living in foster homes or child-caring facilities, previously funded by the Department of Education through the Interagency Assistance Fund for Noneducational Placements of Handicapped Children;		
	3. Children and youth for whom foster care services, as defined by § 63.2-905, are being provided;		
	4. Children and youth placed by a juvenile and domestic relations district court, in accordance with the provisions of § 16.1-286, in a private or locally operated public facility or nonresidential program, or in a community or facility-based treatment program in accordance with the provisions of subsections B or C of § 16.1-284.1; and		
	5. Children and youth committed to the Department of Juvenile Justice and placed by it in a private home or in a public or private facility in accordance with § 66-14.		

Compliance Supplemental Worksheets – Fiscal Activities: POOL FUND CLIENT ELIGIBILITY							
Note: This document lis	Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review						
compliance with the loca	Ily established policies and procedures for administering loca						
PROCEDURE	Select a representative sample of all FAPT/MDT referrals						
	audit period (e.g. most recent 12 months), documenting the sample selection						
	methodology. Review the file documentation for evidence						
	statutes, policies, and procedures as listed below. Attach	n a list d	of the FAP	T/MDT			
	referrals selected for review. Document an explanation for a	any obse	rvations of	[†] partial			
	or non-compliance.						
Reference	Description	Compliance Status					
		Full	Partial	Non			





SEC Policy Manual and	Child in Need of Services (CHINS)			
CSA User Guide	The FAPT or approved alternative MDT, in accordance with			
Policy Manual, Section	the policies of the CPMT, shall determine that a child is			
4.1.1	eligible for CSA funding as a "child in need of services"			
	(CHINS) when the FAPT or MDT determines and documents			
	that there are sufficient facts that a child meets all four of			
	the following criteria:			
	1. The child meets the statutory definition of a "child in			
	need of services" (COV § 16.1-228). Specifically, "the			
	child's behavior, conduct, or condition presents or			
	results in a serious threat to the well-being and physical			
	safety of the child, or the well-being and physical safety			
	of another person if the child is under the age of 14."			
	This determination of facts shall be made in one of two			
	ways:			
	i. The FAPT and/or approved MDT shall			
	determine that eh child's behavior, conduct, or			
	condition meets this specific statutory			
	definition as is of sufficient duration, severity,			
	disabling and/or self-destructive nature that			
	the child requires services.			
	ii. A court finds that a child falls within these			
	provisions, based on "(i) the conduct			
	complained of must present a clear and			
	substantial danger to the child's life or health			
	or to the life or health of another person, (ii) the			
	child or his family is in need of treatment,			
	rehabilitation or services not presently being			
	received, and (iii) the intervention of the court			
	is essential to provide the treatment,			
	rehabilitation services needed by the child or			
	his family." (COV § 16.1-228)			
	2. The child has emotional and/or behavior problems where either:			
	a. the child's problems:			
	i. have persisted over a significant period of			
	time or, though only in evidence for a			
	short period of time, are of such a critical nature that intervention is warranted;			
	and			
Compliance Supple	mental Worksheets – Fiscal Activities: POOL FUND	CLIENT	ELIGIBI	LITY
Note: This document list	ts only the state level compliance criteria. Local CPMTs are	encoura	aged also	review
compliance with the local	ly established policies and procedures for administering loca	I CSA pro	ograms.	
PROCEDURE	Select a representative sample of all FAPT/MDT referrals p	orocesse	d in the s	elected
	audit period (e.g. most recent 12 months), documenting	ng the s	sample se	election
	methodology. Review the file documentation for evidence	0	•	
	statutes, policies, and procedures as listed below. Attach			
	referrals selected for review. Document an explanation for a			
	or non-compliance.	-		•
	·			
Reference	Description	Com	pliance St	atus
		Full	Partial	Non



npowering communities to serve youth Page 58

SEC Policy Manual and	ii. are significantly disabling and are present			
CSA User Guide	in several community settings, such as at			ш
Policy Manual, Section	home, in school or with peers; and			
4.1.1	iii. require services or resources that are			
	unavailable or inaccessible, or that are			
	beyond the normal agency services or			
	routine collaborative processes across			
	agencies, or require coordinated			
	interventions by at least two agencies.			
	b. the child: is currently in, or at imminent risk of			
	entering, purchased residential care; and			
	i. requires services or resources that are			
	beyond normal agency services or routine			
	collaborative processes across agencies; and			
	ii. requires coordinated services by at least			
	two agencies.			
	<u> </u>			$\overline{}$
	3. The child requires services: a. to address and resolve the immediate crises that			Ш
	seriously threaten the well-being and physical			
	safety of the child or another person; and			
	b. to preserve and/or strengthen the family while			
	ensuring the safety of the child and other persons;			
	and			
	c. the child has been identified by the Team as			
	needing:			
	i. services to prevent or eliminate the need			
	for foster care placement. Absent these prevention services, foster care is the			
	planned arrangement for the child; or			
	ii. placement outside of the home through			
	an agreement between the public agency			
	designated by the CPMT and the parents			
	or legal guardians who retain legal			
	custody. A discharge plan for the child to			
	return home shall be included.			
	4. The goal of the family is to maintain the child at home			Ш
	(for foster care prevention services) or return the child			
	home as soon as appropriate (for parental agreements).			
Compliance Supr	olemental Worksheets – Fiscal Activities: EXPENDI	TI IRF FI	IGIRII IT	γ
	s only the state level compliance criteria. Local CPMTs are e			
	ly established policies and procedures for administering loca			
PROCEDURE	Select a representative sample of all FAPT/MDT referrals p			
	audit period (e.g. most recent 12 months), documenting			
	methodology. Review the file documentation for evidence			
	statutes, policies, and procedures as listed below. Attach			
	referrals selected for review. Document an explanation for a or non-compliance.	ıny obser	vations of	partial
	or non-compliance.			
Reference	Description	Com	pliance St	atus
	•	Full	Partial	Non



Empowering communities to serve youth	١		F	age 59
COV § 2.2-5209	1.	All youth and families for which CSA-funded treatment services are requested are to be assessed by the family assessment and planning team or an approved collaborative, multidisciplinary team process and shall consider the criteria set out in subdivisions A 1 and A 2 of § 2.2-5212. Except for cases involving only the payment of foster care maintenance that shall be at the discretion of the local community policy and management team, cases for which service plans are developed outside of this family assessment and planning team process or approved collaborative, multidisciplinary team process shall not be eligible for state pool funds.		
	2.	Nothing in this section shall prohibit the use of state pool funds for emergency placements, provided the youth are subsequently assessed by the family assessment and planning team or an approved collaborative, multidisciplinary team process within 14 days of admission and the emergency placement is approved at the time of placement.		
COV § 2.2-5211 Item D	3.	Other Funding Sources. When a community services board established pursuant to § 37.2-501, local school division, local social service agency, court service unit, or the Department of Juvenile Justice has referred a child and family to a family assessment and planning team and that team has recommended the proper level of treatment and services needed by that child and family and has determined the child's eligibility for funding for services through the state pool of funds, then the community services board, the local school division, local social services agency, court service unit or Department of Juvenile Justice has met its fiscal responsibility for that child for the services funded through the pool. However, the community services board, the local school division, local social services agency, court service unit or Department of Juvenile Justice shall continue to be responsible for providing services identified in individual family service plans that are within the agency's scope of responsibility and that are funded separately from the state pool.		

Compliance Supplemental Worksheets – Fiscal Activities: EXPENDITURE ELIGIBILITY				
Note: This document list	Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged to also review			
compliance with the loca	lly established policies and procedures for administering loca	I CSA programs.		
PROCEDURE	Select a representative sample of all FAPT/MDT referrals p	processed in the selected		
	audit period (e.g. most recent 12 months), documentir	ng the sample selection		
	methodology. Review the file documentation for evidence	e of compliance with CSA		
	statutes, policies, and procedures as listed below. Attach	n a list of the FAPT/MDT		
	referrals selected for review. Document an explanation for a	any observations of partial		
	or non-compliance.			
Reference	Description	Compliance Status		



		Full	Partial	Non
COV § 2.2-5211 Item E	4. Court Ordered Services. In any matter properly before a court for which state pool funds are to be accessed, the court shall, prior to final disposition, and pursuant to §§ 2.2-5209 and 2.2-5212, refer the matter to the CPMT for assessment by a local FAPT authorized by policies of the CPMT for assessment to determine the recommended level of treatment and services needed by the child and family. The FAPT making the assessment shall make a report of the case or forward a copy of the IFSP to the court within 30 days of the court's written referral to the CPMT. The court shall consider the recommendations of the FAPT and the CPMT. If, prior to a final disposition by the court, the court is requested to consider a level of service not identified or recommended in the report submitted by the FAPT, the court shall request the CPMT to submit a second report characterizing comparable levels of service to the requested level of service. Notwithstanding the provisions of this subsection, the court may make any disposition as is authorized or required by law. Services ordered pursuant to a disposition rendered by the court pursuant to this section shall qualify for funding as appropriated under this section.			
COV § 2.2-5211.1 SEC Policy Manual and CSA User Guide Policy Manual, Section 4.4.1	5. Certain Restrictions on Reimbursement and Placements of Children in Residential Facilities. Notwithstanding any provision of this chapter to the contrary or any practice or previous decision-making process of the state executive council, Office of Children's Services, state and local advisory team, any community policy and management team, any family assessment and planning team or any other local entity placing children through the Children's Services Act (CSA), the following restrictions shall control:			

Compliance Sup	Compliance Supplemental Worksheets – Fiscal Activities: EXPENDITURE ELIGIBILITY				
Note: This document list	Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged to also review				
compliance with the local	compliance with the locally established policies and procedures for administering local CSA programs.				
PROCEDURE	EDURE Select a representative sample of all FAPT/MDT referrals processed in the selected audit				
	period (e.g. most recent 12 months), documenting the sam	ple selec	ction meth	odology.	
	Review the file documentation for evidence of compliance	with CSA	A statutes,	policies,	
	and procedures as listed below. Attach a list of the FAPT	/MDT ref	ferrals sele	ected for	
	review. Document an explanation for any observations of pa	artial or r	non-compl	iance.	
Reference	Description	Cor	npliance S	tatus	
		Full	Partial	Non	
COV § 2.2-5211.1	a. In the event that any group home or other residential				
SEC Policy Manual and	facility in which CSA children reside has its licensure				
CSA User Guide	status lowered to provisional as a result of multiple				



Impowering communities to serve youth Page 61

Policy Manual, Section	health and safety or human rights violations, all			
4.4.1	children placed through CSA in such facility shall be			
	assessed as to whether it is in the best interests of			
	each child placed to be removed from the facility and			
	placed in a fully licensed facility and no additional			
	CSA placements shall be made in the provisionally			
	licensed facility until and unless the violations and			
	deficiencies relating to health and safety or human			
	rights that caused the designation as provisional shall be completely remedied and full licensure status			
	restored.			
	b. Prior to the placement of a child across jurisdictional			
	lines, the family assessment and planning teams shall			
	(i) explore all appropriate community services for the			
	child, (ii) document that no appropriate placement is			
	available in the locality, and (iii) report the rationale			
	for the placement decision to the CPMT. The CPMT			
	shall report annually to the Office of Children's			
	Services on the gaps in the services needed to keep			
	children in the local community and any barriers to			
	the development of those services.			
	 c. Community policy and management teams, family assessment and planning teams or other local 			
	entities responsible for CSA placements shall notify			
	the receiving school division whenever a child is			
	placed across jurisdictional lines and identify any			
	children with disabilities and foster care children to			
	facilitate compliance with expedited enrollment and			
	special education requirements.			
Appropriation Act	6. <u>Medicaid Funded Services.</u> CPMTs shall use Medicaid-			
<u>Chapter 836, 2017</u>	funded services whenever they are available for the			
General Assembly	appropriate treatment of children and youth receiving			
Session, Item E	services under CSA. Effective July 1, 2009, pool funds			
SEC Policy Manual and	shall not be spent for any service that can be funded through Medicaid for Medicaid-eligible children and			
CSA User Guide	youth except when Medicaid-funded services are			
Policy Manual, Section	unavailable or inappropriate for meeting the needs of			
4.4.2	a child.			
Compliance Sup	plemental Worksheets – Fiscal Activities: EXPEND	TURE E	LIGIBILI	TY
	s only the state level compliance criteria. Local CPMTs are			
compliance with the loca	lly established policies and procedures for administering loca	I CSA pro	ograms.	
PROCEDURE	Select a representative sample of all FAPT/MDT referrals pro			
	period (e.g. most recent 12 months), documenting the sam	•		0,5
	Review the file documentation for evidence of compliance			•
	and procedures as listed below. Attach a list of the FAPT/			
	review. Document an explanation for any observations of pa	ו וומו טו ז	ion-compi	ialice.
Reference	Description	Con	npliance S	Status
			Partial	





SEC Policy Manual and CSA User Guide Policy Manual, Section 4.2	Legal Residency/Jurisdiction The CPMT jurisdiction where the child legally resides shall be responsible for payment for the services identified in the child/family's Individual Family Service Plan. Issues of legal residence should be addressed by the legal services assigned to the CPMT. In the event that the child/family's legal residence changes, the following policy should govern payment for services:		
	1. The former CPMT jurisdiction is responsible for (a) providing written notification to the new CPMT jurisdiction of the fact that the child/family's residence has changed and (b) forwarding child's/family's IFSP and other FAPT or MDT documents to the new CPMT jurisdiction; and (c) informing service providers of changes in the child/family's residence.		
	2. The former CPMT jurisdiction pays for services until 30 calendar days after the new CPMT receives written notification of the child/family's residence in the new CPMT locality		
	3. When the residence of the child/family transfers to a new CPMT jurisdiction, the receiving CPMT jurisdiction must review the current IFSP and adopt or revise and implement within 30 calendar days.		
	 4. Community Policy and Management Team jurisdictions are encouraged to: a. Keep track of the child/family's residence status; b. Notify receiving CPMTs as soon as they know of the child/family's pending move, to facilitate planning; and c. To work cooperatively to resolve issues related to legal residence. 		

Compliance Supplemental Worksheets – Fiscal Activities: PARENTAL CONTRIBUTIONS						
Note: This document list	s only the state level compliance criteria. Local CPMTs are e	ncourage	ed to also	review		
compliance with the local	lly established policies and procedures for administering local	CSA prog	grams.			
PROCEDURE	Determine whether policy and procedures have been establish	ed by the	e CPMT go	verning		
	parental contributions. Select a representative sample of client referrals processed					
	during the selected audit period (e.g. most recent 12 months), document the sample					
	selection methodology, and verify compliance. Document an explanation for any					
	observations of partial or non-compliance and include as an attachment to this					
	document.					
Reference	Description	Compliance Status				
		Full	Partial	Non		

Empowering communities to serve youth		Pa	ge 63
SEC Policy Manual and CSA User Guide	The CPMT shall consider the following criteria when determining whether parental contributions are		
Policy Manual, Section	appropriate:		
4.5.4	Parents of children in out-of-home placements should		
T.O.T	not be charged a payment for services in addition to the child support order. Instead, for out-of-home care, the CPMT shall implement existing state law and policy requiring referral of such cases to the Division of Child Support Enforcement (DCSE). The non-custodial parents of children in out-of-home care are to be referred to DCSE for the collection of child support. §63.2-1910]
	 Parents of children in home care should be charged a standard parental co-payment based both on the ability of each parent to pay and the cost of the service. Parents and legal guardians of children receiving inhome care are expected contribute financially to the cost of services. Each local government shall develop policies to assess this fee. Local governments are encouraged to assess a fee based on a locally developed scale. 		
Appropriation Act Chapter 836, 2017 General Assembly Session, Item F	3. Pursuant to subdivision 3 of §2.2-5206, Code of Virginia, CPMTs shall enter into agreements with the parents or legal guardians of children receiving services under CSA. The Office of Children's Services (OCS) shall be a party to any such agreement. If the parent or legal guardian fails or refuses to pay the agreed upon sum on a timely basis and a collection action cannot be referred to the DCSE, upon the request of the CPMT, OCS shall make a claim against the parent or legal guardian for such payment through the Department of Law's Division of Debt Collection in the Office of the Attorney General.		

Compliance Supplemental Worksheets – Fiscal Activities: BUDGET AND MONITORING				
	Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review compliance with the locally established policies and procedures for administering local CSA programs.			
PROCEDURE	Determine whether the CPMT has mechanisms in place for luse of CSA fund allocations. Document an explanation for a or non-compliance and include as an attachment to this document.	oudgetin ny obser	g and mor	
Reference	Description	Com	pliance St	atus
		Full	Partial	Non
COV § 2.2-5204	1. The county or city that comprises a single team and the county or city whose designated official serves as the fiscal agent for the team in the case of joint teams shall			



	annually audit the total revenues of the team and its			
	programs.The county or city that comprises a single team and any combination of counties or cities establishing a team shall arrange for the provision of legal services to the team.			
COV § 2.2-5211 Item C	3. The General Assembly and the governing body of each county and city shall annually appropriate such sums of money as shall be sufficient to (i) provide special education services and foster care services for children and youth identified in subdivisions B 1, B 2, and B 3 and (ii) meet relevant federal mandates for the provision of these services.			
	4. The community policy and management team shall anticipate to the best of its ability the number of children and youth for whom such services will be required and reserve funds from its state pool allocation to meet these needs.			
	5. Nothing in this section prohibits local governments from requiring parental or legal financial contributions, where not specifically prohibited by federal or state law or regulation, utilizing a standard sliding fee scale based upon ability to pay, as provided in the appropriation act.			
Appropriation Act Chapter 836, 2017 General Assembly Session Items B.2.9; C.2	6. All localities are required to appropriate a local match for the base year funding consisting of the actual aggregate local match rate based on actual total 1997 program expenditures for CSA.			
COV <u>§ 2.2-5213</u> Item B	The fund shall consist of moneys from the state general fund, federal grants, and private foundations. Proposals for requesting these funds shall be made by community policy and management teams to the	Note: For the curred legislative biennium, Virginia General Assembly has not appropriated any fur to the State Trust Fut to fund requested graproposals.		um, the eral not y funds st Fund d grant
	emental Worksheets – Fiscal Activities: "CARVE-OUT ts only the state level compliance criteria. Local CPMTs are			
	ly established policies and procedures for administering local (O TEVIEW
PROCEDURE	Assess compliance with policies adopted by the State Executiv "carve-out" of allocations for development of new/expanded explanation for any observations of partial or non-compliattachment to this document.	d servi	ces. Docu	ıment an
Reference	Description	Coi Full	mpliance Partial	
SEC Policy Manual and	Note and Fiscal Impact: Implementation of this policy has the	ruli	rai lidi	INOII
CSA User Guide	potential fiscal impact of \$2,000,000 Implementation of the			



			1 4	90 00	
CSA Policy Manual, Section 4.3	policy shall therefore be dependent upon appropriation of necessary funds.				
	In any 12-month period two or more localities may submit a proposal to allocate ("carve-out") a portion of their state and local pool fund allocation to defray one-time program start-up costs for new or expanded CSA services.	Check box and skip questions 1 through 4 if the locality does not have a "carve out			
		allocati	on"		
	1. The allocation shall not exceed, per jurisdiction, \$100,000 or 5% of their allocation in the fiscal year of application, whichever is smaller.				
	 Programs for which these funds may be applied, must be designed to: Provide CSA services for which a demonstrated need exists in the locality, based on assessment using the Service Gap Survey distributed by the OCS and align with the goals of the Commonwealth; and Become financially self-sustaining beyond the start-up phase. Services designed to be supported through "fee for service" arrangements may be considered financially self-sustaining. 				
	 3. The proposal for use of funds shall be submitted to and approved by the OCS and will include, but not be limited to: a. Description of the service, b. Support for the need, c. Cost assessment, d. Evaluation of public/private collaborations, e. Information related to financial sustainability of the program, and f. Expected outcomes and mechanism for providing program evaluation. 				
	4. All fiscal accountability requirements of CSA shall be applicable to use of funds.				

Compliance Su	Compliance Supplemental Worksheets – Fiscal Activities: Administrative Funds							
Note: This document list	ts only the state level compliance criteria. Local CPMTs are	encour	aged also	review				
compliance with the local	lly established policies and procedures for administering loca	I CSA pro	ograms.					
PROCEDURE	For the current and prior fiscal year, review documentation for	or evider	nce of com	pliance				
	with CSA statutes, policies, and procedures as listed below.	Docume	nt an expl	anation				
	for any observations of partial or non-compliance.							
Reference	Description	Com	pliance St	atus				
		Full	Partial	Non				
SEC Policy Manual and	1. To receive administrative funds, each locality is							
CSA User Guide	required to appropriate a local match based on the							
	match rate used in the pool formula.							



Page 66 Policy Manual, Section Each year the CPMT must submit to the State Fiscal 4.5.3 Agent budget plans for using administrative funds (state and local combined). The local government should submit the administrative plan to the state fiscal agent by June 15th of the fiscal year to ensure payment. 3. If, during the course of the year, the Community Policy and Management Team elects to use its administrative funds in a manner other than proposed in the Budget Plan, it may do so without amending the plan, provided the funds are expended for administrative and coordinating expenses or direct services to eligible youth and families. The decision on specific use of administrative funds rests with the Community Policy and Management Team. The local fiscal agent must account for CSA administrative expenditures such that they are clearly identifiable as CSA administrative expenditures.

Compliance Supplemental Worksheets – Fiscal Activities: POOL FUND REIMBURSEMENTS								
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review								
compliance with the local	ly established policies and procedures for administering local	CSA prog	jrams.					
PROCEDURE	Examine all expenditure reimbursements requests processed	during t	he selecte	d audit				
	period (e.g. most recent 12 months). Review the file docur	nentatio	n for evide	ence of				
	compliance with CSA statutes, policies, and procedures as lis		w. Docun	nent an				
	explanation for any observations of partial or non-compliance	١.						
Reference	Description	Com	pliance St	atus				
		Full	Partial	Non				
SEC Policy Manual and	1. Final claims for reimbursement for prior year payments							
CSA User Guide	will not be accepted after the first quarter of the next							
	fiscal year (i.e. September 30).							



Impowering communities to serve youth Page 67

and the second of the second o			ı u	ge o i
Policy Manual Section 4.52	2.	With the exception of the final year-end report referenced above, request for reimbursement of local pool expenditures must be submitted no later than thirty (30) days after the close of the quarter in which the expenditure was paid. Localities may continue to report as often as monthly, but must report at least every quarter.		
	3.	A report should be submitted at the end of the quarter even if it indicates no expenditures were made during that quarter.		
	4.	Localities that have not submitted their Quarterly Services Utilization report will have their pool reimbursements held in abeyance until the quarterly report is submitted.		
	5.	A locality may request a waiver to the September 30 final year-end report requirement, either by written request for an extension to the OCS prior to the September 30 cutoff date, or post September 30, only if local governments demonstrate mitigating circumstance beyond their control.		
	6.	Each Pool Fund Reimbursement Request requires certification of compliance with CSA requirements per the following: "The expenditures and refunds reported herein were incurred in accordance with the provisions of CSA, and have not been reported on a previous claim. Documentation is maintained to support the expenditure and refund amounts reported, and to demonstrate that each expenditure and refund was made on behalf of a specific child (or list of specific children) and complies with the CSA Manual, COV and Appropriation Act requirements including utilization management and FAPT criteria.		

Compliance Supplemental Worksheets – Fiscal Activities: SUPPLEMENTAL REQUESTS									
Note: This document lists only the state level compliance criteria. Local CPMTs are encouraged also review									
compliance with the local	ly established policies and procedures for administering local	CSA prog	grams.						
PROCEDURE	Examine all supplemental requests processed during the selec	ted audit	period (e.	g. most					
	recent 12 months). Review the file documentation for eviden	ce of cor	npliance w	ith CSA					
	statutes, policies, and procedures as listed below. Docume	nt an ex	planation	for any					
	observations of partial or non-compliance.								
Reference	Description	Com	pliance St	atus					
		Full	Partial	Non					
SEC Policy Manual and	A CPMT may request a supplemental allocation at any time								
CSA User Guide	before the close of the program year. In order to be								

Policy Manual Section 4.5.5	approved for a supplemental allocation, the CPMT must demonstrate each of the following:	
	1. A known cost has been, or will be, incurred for a specific child or children in the MANDATED TARGET population.	
	2. Any amount of the allocation for the non-mandated population (NON-MANDATED TARGET + OTHER ELIGIBLE in the Allocation Plan) which, a) exceeds the protection level established for that year and b) is not yet expended or obligated, may be re-allocated for use with the MANDATED TARGET population. For this purpose, obligations are unpaid purchase orders, contracts, or any other agreements, which bind the CPMT to pay for goods or services to be delivered to specific children, at a specified cost, over a defined period of time.	
	3. Localities requesting supplemental funds must also demonstrate that they are in compliance with the provisions of CSA including, but not limited to, instituting and operating effective cost control measures as recommended by the Council.	
	4. Requests for supplemental allocations are filed electronically via the CSA website: http://www.csa.virginia.gov .	
	5. It is no longer necessary to submit a hard copy of the Request for Supplemental Allocation form to the OCS; however, a hard copy containing all necessary signatures should be maintained by the local CPMT.	
	6. Localities whose mandated expenditures have increased more than 10% over the previous year's total mandated expenditures will be required to complete the "Comment" portion of the Supplemental Allocation Request form. These comments should provide additional information related to locality trends that are affecting CSA costs.	

SECTION V: COMPLIANCE LOCAL CPMT COMPLIANCE ASSESSMENT WORKSHEET

The purpose of the Children's Services Act is to: "1. Ensure that services and funding are consistent with the Commonwealth's policies of preserving families and providing appropriate services in the least restrictive environment, while protecting the welfare of children and maintaining the safety of the public." Code of Virginia Section § 2.2-2648 states that the Council shall "deny state funding to a locality, in accordance with subdivision 19, where the CPMT fails to provide services that comply with the Children's Services Act (§ 2.2-5200 et seq.), any other state law or policy, or any federal law pertaining to the provision of any service funded in accordance with § 2.2-5211."



Task Description	Describe activity performed to validate/verify assessment criteria.				ent of criteria?
	(May attach additional sheets , if needed)	(May	attach N	additi N/A	onal sheets, if needed) Comments
PROGRAM ACTIVITIES	liceueu)	ľ	IN	N/A	COMMENTS
Review program activities of					
the selected audit period (e.g.					
most recent 12 months) to					
assess compliance with local					
CPMT policies and procedures					
that govern CSA services. 2. Document the assessment					
3. Itemize deficiencies and the					
corresponding plan of action.					
4. Document CPMT discussion of					
deficiencies and plan of action.					
FISCAL ACTIVITIES					
5. Review fiscal activities of the					
selected audit period (e.g. most					
recent 12 months) to assess					
compliance with local CPMT					
policies and procedures					
governing CSA pool fund					
expenditures.					
6. Document the assessment.					
7. Itemize deficiencies and the					
corresponding plan of action.					
8. Document CPMT discussion of					
deficiencies and plan of action.					
		·	·	·	
Completed Pur			Data	Clic	k here to enter a date

SECTION VI: QUALITY IMPROVEMENT

Quality Improvement Plan Worksheet



Quality Improvement Plan Worksheet Supplement

SECTION VI: QUALITY IMPROVEMENT QUALITY IMPROVEMENT PLAN WORKSHEET

Significant weaknesses in internal control and incidences of non-compliance must be documented and a quality improvement plan developed. A quality improvement plan includes the following elements, at minimum:

- · Summary description of the deficiency,
- Description of the quality improvement action to be taken; actions taken should be measurable.
- Target date for the completion of quality improvement action; target date should within the next 12 months following the date of the self-assessment.
- Personnel responsible for implementing quality improvement action and for monitoring progress.

Source: https://www.doa.virginia.gov/reference/ARMICS/ARMICS_Standards.pdf



communities to serve youth Page 71

Task Description	Describe activity performed to	Is there evidence to demonstrate achievement of criteria?				
	validate/verify assessment criteria. (May attach additional sheets, if	(May		onal sheets, if needed)		
	needed)	Y	N	N/A	Comments	
Review worksheets completed in Sections I through V. Prepare a summary listing internal control weaknesses and/or non-compliance observations identified.						
2. Prepare a quality improvement plan to address the deficiencies identified. The Quality Improvement Plan Worksheet Supplement or a reasonable facsimile may be used.						
3. Notify the Office of Children's Services of control weaknesses and non-compliance deficiencies; accompanied with quality improvement plan.						
4. Verify that quality improvement action is implemented timely (in accordance with the target dates established).						
5. Provide periodic reports to the CPMT and the OCS regarding quality improvement status.						
Completed By:			Date	: Clic	ck here to enter a date.	

SECTION VI: QUALITY IMPROVEMENT PLAN QUALITY IMPROVEMENT PLAN WORKSHEET SUPPLEMENT

Instructions: A separate worksheet should be completed for each deficiency identified in the assessment process.

QUALITY IMPROVEMENT PLAN DETAILS							
Observation	Quality Improvement Task	Responsible	Target	Self-Reporting Status			
No.		Party	Date	In	Comp-	Date	
				Progress	leted	Completed	



	eck if attachments are included rovement task is not complete enter text.		here to enter a date.			Click here to enter a date.		
	QUALITY IMPROVEMENT PLAN APPROVAL							
Signature: Print Name:		Title:				Click here r a date.		

SECTION VII: CERTIFICATION

· Certification Worksheet



Statement of Acknowledgement and Certification

SECTION VII: CERTIFICATION CERTIFICATION WORKSHEET

The CSA Self-Assessment Workbook provides guidance for establishing and assessing locally administered program's compliance and internal controls in order to more effectively manage risk and maintain accountability. The governing CPMT will certify to the Office of Children's Services that:

(1) They have evaluated their local CSA programs to ensure that they are accomplishing the objectives of the Children's Services Act and that the decisions of the State Executive Council (SEC) are implemented accordingly.



(2) They have established, maintained and evaluated their programs' internal control framework, as well as compliance with applicable statutes, laws, policies, procedures, etc.								
Task Description		Describe activity performed to validate/verify assessment criteria. (May attach additional sheets, if needed)		Is there evidence to demonstrate achievement of criteria? (May attach additional sheets, if needed)				
			Υ	N	N/A	Comments		
1.	Complete the Statement of Acknowledgement and Certification.							
2.	Ensure that the quality improvement plan is attached, if applicable.							
3.	Forward Certification and accompanying quality improvement plan (if any) to the Office of Children's Services by the established due date in accordance with the scheduled audit plan.							
Con	npleted By:			Date	: Cli	ck here to enter a date.		

SECTION VII: CERTIFICATION STATEMENT OF ACKNOWLEDGEMENT AND CERTIFICATION

The Community Poli	cy and Management Team (CPMT) is responsible for e	stablishing and				
maintaining an effective s	ystem of internal control to ensure compliance with	the Children's				
Services Act (CSA). The	Services Act (CSA). The CPMT has completed its control and compliance self-assessment for					
the 12-month period starting	ng and ending .					
The basis for these conclusion	The basis for these conclusions relates to our assessment of compliance and the internal controls					
operating within the	CPMT. Based on the results of this evaluation, the	CPMT can				
provide reasonable assuran	ce that:					





Note: Non-compliance is significant when it pertains to criteria established by federal and/or state laws and regulations (i.e. Children's Services Act) and/or policies adopted by the State Executive Council. An adequate system of internal controls is contingent upon consistent and proper application of established policies and procedures affecting CSA funded activities, as well as monitoring oversight by the governing authority to ensure that the program is operating accordingly. Such breakdowns in an organizations internal control structure are considered significant.					
	assur	F-assessment has not been completed at this time. The ance that a self-assessment will be completed no later the completed no later than 60 days after the calendar year ending.)	, ,		
	or op	gnificant non-compliance observations and/or weakness were found in the design peration of the internal controls applicable to the processes or services conducted ehalf of CSA.			
	design condu and ir	gnificant observations of non-compliance and/or weakness were found in the in or operation of the internal controls applicable to the processes or services ucted on behalf of CSA. However, other (non-significant) non-compliance issues internal control weaknesses were identified. The CPMT is providing trance that they will/will not address these minor weaknesses by 20 .			
	opera behal attacl	nificant non-compliance observations and/or weakness were found in the design or eration of the internal controls applicable to the processes or services conducted on half of CSA. A list of these weaknesses and a copy of the Corrective Action Plan is ached to this certification. The CPMT is providing assurance that they will dress these significant weaknesses by , 20 .			
Signature			Date:		
Print Name			_		
Title		Community Policy & Management Team Chairperson			

FOR ASSISTANCE USING THIS WORKBOOK, CONTACT THE OFFICE OF CHILDREN'S SERVICES:





CONTACT INFORMATION

Office of Children's Services 1604 Santa Rosa Road Suite 137 Richmond, VA 23228 (804) 662-9816

<u>www.csa.virginia.gov</u> Scott Reiner, Executive Director

To reach a CSA Program Auditor, please call:

Stephanie S. Bacote Program Audit Manager (804) 662-7441

Stephanie.Bacote@CSA.Virginia.Gov

Annette E. Larkin Program Auditor (804) 662-9816

Annette.Larkin@CSA.Virginia.Gov

D. Brent Barcomb
Program Auditor
(804) 662-9781

Donald.Barcomb@CSA.Virginia.Gov

Rendell R. Briggs Program Auditor (804) 662-7402

Rendell.Briggs@CSA.Virginia.Gov